

**INTERLOCAL AGREEMENT BETWEEN
BREVARD COUNTY FIRST RESPONDER AGENCIES**

THIS INTERLOCAL AGREEMENT, made and entered into by and between the following “Parties” and “Agencies,” described as:

- a. The Brevard County Sheriff’s Office on behalf of unincorporated areas in Brevard County, City of Cape Canaveral, City of West Melbourne, the Town of Grant-Valkaria, Town of Malabar, Town of Melbourne Beach, Town of Melbourne Village and the Town of Palm Shores;
- b. The City of Titusville on behalf of the Titusville Police Department and Titusville Fire Department;
- c. The City of Cocoa on behalf of Cocoa Police Department and Cocoa Fire Department;
- d. The City of Rockledge on behalf of Rockledge Police Department;
- e. The City of Cocoa Beach on behalf of the Cocoa Beach Police Department and Cocoa Beach Fire Department;
- f. The City of Satellite Beach on behalf of the Satellite Beach Police Department and Satellite Beach Fire Department;
- g. The City of Indian Harbour Beach on behalf of the Indian Harbour Beach Police Department and Indian Harbour Beach Fire Department;
- h. The Town of Indialantic on behalf of the Indialantic Police Department and Indialantic Fire Department for Indialantic and the Town of Melbourne Beach Volunteer Fire Department;
- i. The City of Melbourne on behalf of the Melbourne Police Department, the Melbourne Airport Police Department, and Melbourne Fire Department;
- j. The City of Palm Bay on behalf of the Palm Bay Police Department and Palm Bay Fire Department;
- k. The Board of County Commissioners of Brevard County on behalf of Brevard County Fire Rescue: providing countywide Emergency Medical Services (EMS) and Fire services for unincorporated Brevard, and fire dispatch for Rockledge, City of Cape Canaveral, City of West Melbourne, the Town of Grant-Valkaria, Town of Malabar, Town of Melbourne Village and the Town of Palm Shores.

WHEREAS, section 163.01, Florida Statutes, known as the “Florida Interlocal Cooperation Act of 1969,” authorizes local governments to make the most efficient use of their powers by enabling them to cooperate with other localities on a basis of mutual advantage and thereby to provide services and facilities that will harmonize geographic, economic, population and other factors influencing the needs and development of local communities;

WHEREAS, Part 1 of Chapter 163, Florida Statutes, permits public entities to enter into interlocal agreements with each other to exercise jointly any power, privilege, or authority which such agencies share in common and which each might exercise separately;

WHEREAS, the Marjory Stoneman Douglas High School Public Safety Commission

recommended that counties be required to develop and implement communication systems that allow direct radio communication between public safety answering points (PSAPs) and first responders outside the PSAPs normal service area to provide for more efficient dispatch of first responders;

WHEREAS, in response to the Commission’s recommendations, the Florida Legislature created section 365.179, Florida Statutes (Direct radio communication between 9-1-1 public safety answering points and first responders);

WHEREAS, section 365.179, Florida Statutes, requires each County Sheriff to facilitate an interlocal agreement between all first responder agencies within the county which provides for interagency communications as required under this law.

NOW, THEREFORE, in consideration of the foregoing, the AGENCIES mutually agree as follows:

Article 1. Purpose

This agreement, entered into under the authority vested in the Parties by section 163.01, Florida Statutes, sets forth the protocols under which a public safety answering point (PSAP) will directly provide notice by radio of a public safety emergency to the on-duty personnel of a first responder agency for which the PSAP does not provide primary dispatch functions.

Article 2. Definitions

- A. “9-1-1 public safety answering point” or “PSAP” means a municipal or county emergency communications or 9-1-1 call center in the state that receives cellular, landline, or text – to– 9-1-1 communications.
- B. “First responder agency” (“Agency,” or collectively, “Agencies” or “Parties”) includes each law enforcement agency and fire service agency, other than a state agency, and each emergency medical services provider, as is designated as a primary first responder for the service area in which a 9-1-1 public safety answering point receives 9-1-1 calls.
- C. The following are the public safety answering points (PSAPs) in Brevard County:¹
 - a. The Brevard County Sheriff’s Office on behalf of unincorporated areas in Brevard County, City of Cape Canaveral, City of West Melbourne, the Town of Grant-Valkaria, Town of Malabar, Town of Melbourne Beach, Town of Melbourne Village and the Town of Palm Shores;
 - b. Titusville Police Department;
 - c. Cocoa Police Department;
 - d. Rockledge Police Department;
 - e. Cocoa Beach Police Department;
 - f. Satellite Beach Police Department;

¹ SEE BREVARD COUNTY 9-1-1 PLAN ATTACHED AS APPENDIX “A”

- g. Indian Harbour Beach Police Department;
 - h. Indian River Police Department;
 - i. Melbourne Police Department;
 - j. Palm Bay Police Department;
 - k. Brevard County Fire Rescue providing countywide EMS and Fire Rescue services for unincorporated Brevard County, and fire dispatch for Rockledge, City of Cape Canaveral, City of West Melbourne, the Town of Grant-Valkaria, Town of Malabar, Town of Melbourne Village and the Town of Palm Shores.
- D. "Public safety emergency" or "event" for purposes of this Interlocal Agreement includes, but is not limited to, an incident where a person(s) is actively engaging in causing death or serious bodily injury to multiple victims. This may be the result of an active shooter or other hostile event where the potential for death or serious bodily injury is imminent or occurring.

Article 3. Each AGENCY agrees that:

A. Each public safety answering point (PSAP) will directly provide notice by radio of a public safety emergency to the on – duty personnel of an Agency for which the PSAP does not provide primary dispatch functions as follows:

1. Each public safety answering point (PSAP) shall have the ability to have direct radio contact with all primary first responder agencies and their dispatchers for whom the PSAP can reasonably receive 9-1-1 communications.
2. Upon the occurrence of a public safety emergency, if the primary public safety answering point (PSAP) with jurisdiction has not yet dispatched the event, the PSAP receiving the event from 9-1-1 shall, upon supervisor approval, immediately broadcast all 9-1-1 communications or public safety information regarding the emergency over the primary talk group/dispatch channel designated for such communications to the first responders and dispatchers with jurisdiction over the service area where the event is occurring.
3. Training shall be provided to all applicable agency personnel regarding the procedures and protocols set forth in this Agreement; such training shall also include radio functionality and how to readily access the necessary dispatch channel. Each AGENCY, and/or public safety answering point (PSAP) shall be responsible for training their respective personnel.

Article 4. Effective Date and Term of Agreement

Pursuant to section 163.01(11), Florida Statutes, this Agreement shall take effect upon execution and approval by all of the Agencies and upon the Brevard County Sheriff filing this fully executed document with the Clerk of the Circuit Court of Brevard County. Upon effect, this Agreement shall continue in full force and effect unless amended by subsequent agreement of the agencies. Any agency may withdraw from this Interlocal Agreement upon providing thirty (30) days written notice to each of the other parties to this agreement. After the thirty (30) day notice, this agreement will be void as to that Agency only.

Article 5. Liability

Each AGENCY shall be solely responsible for its own actions and negligence and each AGENCY agrees to assume responsibility for the acts, omissions, or conduct of such agency's employees, subject to the provisions of Section 768.28, Florida Statutes, where applicable. The foregoing shall not constitute a waiver of sovereign immunity beyond the limits set forth in Section 768.28, Florida Statutes, as it may be amended from time to time, or of any defense available to any Agency. Nothing herein shall be construed as consent by any agency to be sued by third parties in any matter, whether arising out of this agreement or any other contract.

Article 6. Non-Discrimination

In performance of this Agreement, the Parties shall not discriminate on the basis of race, age, religion, color, gender, national origin, marital status, disability, genetic information, or sexual orientation.

Article 7. Relationship of the Parties

The Parties are independent contractors of each other. Except as set forth herein, no Party to this Agreement shall have any responsibility whatsoever with respect to services provided or contractual obligations of any other Party and nothing in this Agreement shall be deemed to constitute any Party a partner, agent, employee, joint venturer, or local representative of any other Party or to create any type of fiduciary responsibility or relationship of any kind whatsoever between the Parties.

Article 8. Delegation of Duty

Nothing contained herein shall be deemed to authorize the delegation of the constitutional or statutory duties of any Agency.

Article 9. No Third Party Beneficiaries

This Agreement is for the exclusive benefit of the Parties and their affiliates and not for the benefit of any third person, nor shall this Agreement be deemed to confer or have conferred any rights, express or implied, upon any other third person.

Article 10. Severability

The invalidity or unenforceability of any provision or clause hereof shall in no way effect the validity or enforceability of any other clause or provision hereof.

Article 11. Amendments to this Agreement

Any amendments to this Agreement shall be by written instrument executed by all AGENCIES.

Article 12. Assignment; Binding Agreement

This Agreement and the duties and obligations hereunder may not be transferred or assigned by any of the Parties. This Agreement shall be binding upon and inure to the benefit of the Parties and their respective successors.

Article 13. Governing Law and Venue

This Agreement shall be construed in accordance with the laws of the State of Florida. Any action brought pursuant to this Agreement must be brought in the court of appropriate jurisdiction in the state courts of Brevard County, Florida. In the event of any litigation arising out of this Agreement, each Party shall bear its own attorney's fees and costs. The Parties agree to waive any right to a jury trial.

Article 14. Entirety of Contractual Agreement

The AGENCIES agree that this Agreement sets forth the entire agreement between the Parties, and that there are no promises or understandings other than those stated herein.

Article 15. Counter-Parts, Authority and Electronic Signatures

This Agreement may be executed in counterparts all of which, taken together, shall constitute one and the same Agreement. Each Party represents that the person signing on its behalf has been fully authorized by all required action to sign on behalf of and to bind that Party to the obligations stated herein. The Parties agree that electronic signatures or scanned images of signatures to this Agreement shall be treated as original signatures in all respects.

Article 16. Payment

There shall be no monetary or in-kind payment obligation associated between or to any Agency associated with this Agreement.

Article 17. Performance

Each Agency agrees to abide by all state, federal, and local laws and regulations in the performance of activities associated with this Agreement.

Article 18. Public Records and Auditing

Each Agency agrees to keep books, records, and accounts of all Activities related to this Agreement in compliance with generally accepted accounting procedures. The Agencies agree that books, records, and accounts related to the performance of this Agreement are open to inspection during regular business hours by the custodian of such records and will be retained by the applicable Party as required by the applicable records retention schedule. The Agencies agree that all records, books, and accounts related to the performance of this Agreement are subject to the applicable provisions of the Florida Public Records Act, Chapter 119, Florida Statutes.

Article 19. Notices

Any notices required or permitted by this Agreement shall be in writing and shall be deemed delivered upon hand delivery, or three (3) days following deposit in the United States postal system, postage prepaid, return receipt requested, addressed to the Parties as set forth in the signatures pages attached hereto.

IN WITNESS WHEREOF, the AGENCIES hereto have caused this Interlocal Agreement to be executed for the uses and purposes set forth herein.

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OFFICE OF THE SHERIFF OF BREVARD COUNTY

I hereby certify that the public safety answering point operated by my agency is in compliance with section 365.179, Florida Statutes.

Wayne Ivey	Date
Sheriff of Brevard County	
700 South Park Avenue	
Titusville, FL 32780	

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TITUSVILLE POLICE DEPARTMENT

Attest:

CITY OF TITUSVILLE

City Clerk/Administrator Date

For the use and reliance of
the City of Titusville only:

I hereby certify that the public safety
answering point operated by my agency is in
compliance with section 365.179, Florida
Statutes.

City Manager Scott Larese Date

Approved as to form and legality

City Attorney Date

John Lau, Chief of Police Date
Titusville Police Department
1100 John Glenn Blvd.
Titusville, FL 32780

COCOA POLICE DEPARTMENT

Attest:

CITY OF COCOA

City Clerk/Administrator Date

For the use and reliance of
the City of Cocoa only:

I hereby certify that the public safety
answering point operated by my agency is in
compliance with section 365.179, Florida
Statutes.

City Manager John Titkanich Date

Approved as to form and legality

City Attorney Date

Michael Cantaloupe, Chief of Police Date
Cocoa Police Department
1226 West King St.
Cocoa, FL 32922

ROCKLEDGE POLICE DEPARTMENT

Attest:

CITY OF ROCKLEDGE

City Clerk/Administrator Date

For the use and reliance of
the City of Rockledge only:

I hereby certify that the public safety
answering point operated by my agency is in
compliance with section 365.179, Florida
Statutes.

City Manager Brenda Fettrow Date

Approved as to form and legality

City Attorney Date

Joseph P. LaSata, Chief of Police Date
Rockledge Police Department
1776 Jack Oats Blvd.
Rockledge, FL 32955

COCOA BEACH POLICE DEPARTMENT

Attest:

CITY OF COCOA BEACH

City Clerk/Administrator Date

For the use and reliance of
the City of Cocoa Beach only:

I hereby certify that the public safety
answering point operated by my agency is in
compliance with section 365.179, Florida
Statutes.

City Manager James McKnight Date

Approved as to form and legality

City Attorney Date

Scott Rosenfeld, Chief of Police Date
Cocoa Beach Police Department
20 South Orlando Ave.
Cocoa Beach, FL 32931

SATELLITE BEACH POLICE DEPARTMENT

Attest:

CITY OF SATELLITE BEACH

City Clerk/Administrator Date

For the use and reliance of
the City of Satellite Beach
only:

I hereby certify that the public safety
answering point operated by my agency is in
compliance with section 365.179, Florida
Statutes.

City Manager Courtney H. Barker Date

Approved as to form and legality

City Attorney Date

Jeff M. Pearson, Chief of Police Date
Satellite Beach Police Department
510 Cinnamon Dr.
Satellite Beach, FL 32937

INDIAN HARBOUR BEACH POLICE DEPARTMENT

Attest:

CITY OF INDIAN HARBOUR BEACH

City Clerk/Administrator Date

For the use and reliance of the
City of Indian Harbour Beach only:

I hereby certify that the public safety
answering point operated by my agency is in
compliance with section 365.179, Florida
Statutes.

City Manager Mark Ryan Date

Approved as to form and legality

City Attorney Date

David Butler, Chief of Police Date
Indian Harbour Beach Police Department
40 Cheyenne Ct.
Indian Harbour Beach, FL 32937

INDIALANTIC POLICE DEPARTMENT

Attest:

TOWN OF INDIALANTIC

Town Clerk/Administrator Date

For the use and reliance of
the Town of Indialantic only:

I hereby certify that the public safety
answering point operated by my agency is in
compliance with section 365.179, Florida
Statutes.

Town Manager Michael Casey Date

Approved as to form and legality

Town Attorney Date

Michael Connor, Chief of Police Date
Indialantic Police Department
220 5th Ave.
Indialantic, FL 32903

MELBOURNE POLICE DEPARTMENT

Attest:

CITY OF MELBOURNE

City Clerk/Administrator Date

For the use and reliance of
the City of Melbourne only:

I hereby certify that the public safety
answering point operated by my agency is in
compliance with section 365.179, Florida
Statutes.

City Manager Shannon Lewis Date

David Gillespie, Chief of Police Date
Melbourne Police Department
650 N. Apollo Blvd.
Melbourne, FL 32935

PALM BAY POLICE DEPARTMENT

Attest:

CITY OF PALM BAY

City Clerk/Administrator Date

For the use and reliance of
the City of Palm Bay only:

I hereby certify that the public safety
answering point operated by my agency is in
compliance with section 365.179, Florida
Statutes.

Mayor William Capote Date

Approved as to form and legality

City Attorney Date

Nelson Moya, Chief of Police Date
Palm Bay Police Department
130 Malabar Rd. S.E.
Palm Bay, FL 32907

BREVARD COUNTY FIRE RESCUE

BOARD OF COUNTY COMMISSIONERS OF BREVARD COUNTY, FLORIDA

Bryan Lober, Chair

Date

I hereby certify that the public safety
answering point operated by my agency
is in compliance with section 365.179,
Florida Statutes.



Mark Schollmeyer
Fire Chief, Brevard County Fire Rescue
1040 Florida Avenue South
Rockledge FL 32955

12/31/2019

Date

Attest:

Scott Ellis,
Clerk of Brevard County Date

Approved as to form and legality

 12/31/2019

Christine M. Schverak, Esq.
Asst. County Attorney Date

APPENDIX "A"

9.5 BREVARD COUNTY 9-1-1 Plan

9.5.1 SYSTEM SUMMARY

Brevard County has a NG 9-1-1 System consisting of ten (10) Primary Public Safety Answering Points (PSAPs) and one (1) Secondary PSAP as follows:

9.5.1.2 BREVARD COUNTY SHERIFF'S OFFICE PRIMARY PUBLIC SAFETY ANSWERING POINT

The Brevard County Sheriff's Office Primary public safety answering point (PSAP) is located in Titusville. Direct Dispatching is accomplished at this PSAP for all law enforcement calls within unincorporated Brevard County, the City of Cape Canaveral, City of West Melbourne, the Town of Grant-Valkaria, Town of Malabar, Town of Melbourne Beach, Town of Melbourne Village and the Town of Palm Shores. Calls for fire and rescue emergencies within unincorporated Brevard County, the City of Cape Canaveral, City of West Melbourne, the Town of Grant-Valkaria, Town of Malabar, Town of Melbourne Village, Town of Palm Shores are transferred to Brevard County Fire Rescue. Calls for fire and rescue emergencies within the Town of Melbourne Beach are transferred to Indian River Police Department. Calls requiring emergency medical service/hospital transport are relayed or transferred by telephone to the Brevard County Fire Rescue Department.

Brevard County Sheriff's Office Primary PSAP

Location	700 S. Park Ave, Titusville, FL 32780
Number of Answering Positions	12
Type of Answering Position	Call Taker/Dispatcher
Total Staff	44 + 1 Part-Time
TDD	12 Integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	12
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	18

Brevard County Sheriff's Office Primary PSAP Call Handling

AGENCY	METHOD	VEHICLE
Sheriff's Department	Direct Dispatch	Radio
Cape Canaveral Law Enforcement	Direct Dispatch	Radio
Melbourne Village Law Enforcement	Direct Dispatch	Radio
Palm Shores Law Enforcement	Direct Dispatch	Radio
West Melbourne Law Enforcement	Direct Dispatch	Radio
All Brevard County Law Enforcement Agencies	Direct Dispatch/Fixed Transfer	Radio/Telephone
Brevard County Fire/Rescue	Fixed Transfer	Telephone
All Municipal Fire/Rescue	Fixed Transfer	Telephone
Brevard County Emergency Medical Services	Fixed Transfer	Telephone
Florida Highway Patrol	Fixed Transfer	Telephone
Brevard County Emergency Mgmt.	Call Transfer	Telephone
Patrick Air Force Base - 9-1-1	Fixed Transfer	Telephone
Patrick Air Force Base - Fire	Fixed Transfer	Telephone
Patrick Air Force Base - Ambulance	Fixed Transfer	Telephone
Kennedy Space Center - 9-1-1	Fixed Transfer	Telephone
Kennedy Space Center - Fire	Fixed Transfer	Telephone
Kennedy Space Center - Ambulance	Fixed Transfer	Telephone
Cape Canaveral Air Force Station, Fire, Ambulance	Fixed Transfer	Telephone
U.S. Coast Guard	Fixed Transfer	Telephone
Florida Marine Patrol	Fixed Transfer	Telephone

9.5.1.3 COCOA POLICE DEPARTMENT PRIMARY PUBLIC SAFETY ANSWERING POINT

The City of Cocoa has a Primary public safety answering point (PSAP) located at the Cocoa Police Department, which directly dispatches all law enforcement calls and calls for fire. Calls for rescue, and hospital transport are transferred to the Brevard County Fire/Rescue.

Cocoa Police Department Primary public safety answering point

Location	1226 W. King St, Cocoa, FL 32922
Number of Answering Positions	7
Type of Answering Position	Call Taker/Dispatcher
Total Staff	15
TDD	7 Integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	7
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	7

Cocoa Police Department Primary Call Handling

AGENCY	METHOD	VEHICLE
City of Cocoa Police	Direct Dispatch	Radio
City of Cocoa Fire/Rescue	Direct Dispatch	Radio
All Brevard County Law Enforcement Agencies	Direct Dispatch/Fixed Transfer	Radio/Telephone
All Ambulance Services	Fixed Transfer	Telephone
Florida Highway Patrol	Fixed Transfer	Telephone

9.5.1.4 COCOA BEACH POLICE DEPARTMENT PRIMARY PUBLIC SAFETY ANSWERING POINT

The City of Cocoa Beach has a Primary public safety answering point (PSAP) located at the Cocoa Beach Police Department, which directly dispatches all law enforcement calls and calls for fire. Calls for rescue, and hospital transport are transferred to the Brevard County Fire/Rescue.

Cocoa Beach Police Department Primary PSAP

Location	20 S. Orlando Ave, Cocoa Beach, FL 32931
Number of Answering Positions	4
Type of Answering Position	Call Taker/Dispatcher
Total Staff	11 + 2 Part-Time
TDD	4 Integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	4
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	6

Cocoa Beach Police Department Primary Call Handling

AGENCY	METHOD	VEHICLE
City of Cocoa Beach Police	Direct Dispatch	Radio
City of Cocoa Beach Fire/Rescue	Direct Dispatch	Radio
All Brevard County Law Enforcement Agencies	Direct Dispatch/Fixed Transfer	Radio/Telephone
All Ambulance Service	Fixed Transfer	Telephone
Florida Highway Patrol	Fixed Transfer	Telephone

9.5.1.5 INDIALANTIC POLICE DEPARTMENT PRIMARY PUBLIC SAFETY ANSWERING POINT

The Town of Indialantic has a Primary public safety answering point (PSAP) located at the Indialantic Police Department, which directly dispatches all law enforcement calls and calls for fire, also fire calls for the Town of Melbourne Beach. Calls for rescue, and hospital transport are transferred to the Brevard County Fire/Rescue.

Indialantic Police Department Primary PSAP

Location	216 Fifth Ave, Indialantic, FL 32903
Number of Answering Positions	2
Type of Answering Position	Call Taker/Dispatcher
Total Staff	4 + 4 Part-Time
TDD	2 Integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	2
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	6

Indialantic Police Department Primary Call Handling

AGENCY	METHOD	VEHICLE
City of Indialantic Police	Direct Dispatch	Radio
City of Indialantic Fire/Rescue	Direct Dispatch	Radio
Town of Melbourne Beach Fire/Rescue	Direct Dispatch	Radio
All Brevard County Law Enforcement Agencies	Direct Dispatch/Fixed Transfer	Radio/Telephone
Florida Highway Patrol	Fixed Transfer	Telephone

9.5.1.6 INDIAN HARBOUR BEACH POLICE DEPARTMENT PRIMARY PUBLIC SAFETY ANSWERING POINT

The City of Indian Harbour Beach has a Primary public safety answering point (PSAP) located at the Indian Harbour Beach Police Department, which directly dispatches all law enforcement calls and calls for fire. Calls for rescue, and hospital transport are transferred to the Brevard County Fire/Rescue.

Indian Harbour Beach Police Department Primary Public Safety Answering Point

Location	40 Cheyenne Ct, Indian Harbour Beach, FL 32937
Number of Answering Positions	2
Type of Answering Position	Call Taker/Dispatcher
Total Staff	7
TDD	2 Integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	2
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	8

Indian Harbour Beach Police Department Primary Call Handling

AGENCY	METHOD	VEHICLE
City of Indian Harbour Beach Police	Direct Dispatch	Radio
City of Indian Harbour Beach Fire Department	Direct Dispatch	Radio
All Brevard County Law Enforcement Agencies	Direct Dispatch/Fixed Transfer	Radio/Telephone
All Ambulance Service	Fixed Transfer	Telephone
Florida Highway Patrol	Fixed Transfer	Telephone

9.5.1.7 MELBOURNE POLICE DEPARTMENT PRIMARY PUBLIC SAFETY ANSWERING POINT

The City of Melbourne has a Primary public safety answering point (PSAP) located at the Melbourne Police Department, which directly dispatches all law enforcement calls and calls for fire. Calls for rescue, and hospital transport are transferred to the Brevard County Fire/Rescue.

Melbourne Police Department Primary PSAP

Location	701 S. Babcock St, Melbourne, FL 32901
Number of Answering Positions	8
Type of Answering Position	Call Taker/Dispatcher
Total Staff	32
TDD	8 integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	8
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	12

Melbourne Police Department Primary Call Handling

AGENCY	METHOD	VEHICLE
City of Melbourne Police	Direct Dispatch	Radio
City of Melbourne Fire/Rescue	Direct Dispatch	Radio
All Brevard County Law Enforcement Agencies	Direct Dispatch/Fixed Transfer	Radio/Telephone
All Ambulance Service	Fixed Transfer	Telephone
Florida Highway Patrol	Fixed Transfer	Telephone

9.5.1.8 PALM BAY POLICE DEPARTMENT PRIMARY PUBLIC SAFETY ANSWERING POINT

The City of Palm Bay has a Primary public safety answering point (PSAP) located at the Palm Bay Police Department, which directly dispatches all law enforcement calls. Calls for fire, rescue, and hospital transport are transferred to the Brevard County Fire/Rescue.

Palm Bay Police Department Primary PSAP

Location	130 Malabar Rd SE, Palm Bay, FL 32907
Number of Answering Positions	9
Type of Answering Position	Call Taker/Dispatcher
Total Staff	33
TDD	9 integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	9
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	12

Palm Bay Police Department Primary Call Handling

AGENCY	METHOD	VEHICLE
City of Palm Bay Police	Direct Dispatch	Radio
City of Palm Bay Fire/Rescue	Fixed Transfer	Telephone
All Brevard County Law Enforcement Agencies	Direct Dispatch/Fixed Transfer	Radio/Telephone
All Ambulance Service	Fixed Transfer	Telephone
Florida Highway Patrol	Fixed Transfer	Telephone

9.5.1.9 ROCKLEDGE POLICE DEPARTMENT PRIMARY PUBLIC SAFETY ANSWERING POINT

The City of Rockledge has a Primary public safety answering point (PSAP) located at the Rockledge Police Department, which directly dispatches all law enforcement calls. Calls for fire, rescue and hospital transport are transferred to the Brevard County Fire/Rescue.

Rockledge Police Department Primary PSAP

Location	1776 Jack Oates Blvd, Rockledge, FL 32955
Number of Answering Positions	4
Type of Answering Position	Call Taker/Dispatcher
Total Staff	12 + 1 Part-Time
TDD	4 integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	4
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	7

Rockledge Police Department Primary Call Handling

AGENCY	METHOD	VEHICLE
City of Rockledge Police	Direct Dispatch	Radio
City of Rockledge Fire/Rescue	Fixed Transfer	Telephone
All Brevard County Law Enforcement Agencies	Direct Dispatch/Fixed Transfer	Radio/Telephone
All Ambulance Service	Fixed Transfer	Telephone
Florida Highway Patrol	Fixed Transfer	Telephone

9.5.1.10 SATELLITE BEACH POLICE DEPARTMENT PRIMARY PUBLIC SAFETY ANSWERING POINT

The City of Satellite Beach has a Primary public safety answering point (PSAP) located at the Satellite Beach Police Department, which directly dispatches all law enforcement calls and calls for fire. Calls for rescue, and hospital transport are transferred to the Brevard County Fire/Rescue.

Satellite Beach Police Department Primary PSAP

Location	510 Cinnamon Dr, Satellite Beach, FL 32937
Number of Answering Positions	2
Type of Answering Position	Call Taker/Dispatcher
Total Staff	6 + 3 Part-Time
TDD	2 integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	2
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	7

Satellite Beach Police Department Primary Call Handling

AGENCY	METHOD	VEHICLE
City of Satellite Beach Police	Direct Dispatch	Radio
City of Satellite Beach Fire/Rescue	Direct Dispatch	Radio
All Brevard County Law Enforcement Agencies	Direct Dispatch/Fixed Transfer	Radio/Telephone
All Ambulance Service	Fixed Transfer	Telephone
Florida Highway Patrol	Fixed Transfer	Telephone

9.5.1.11 TITUSVILLE POLICE DEPARTMENT PRIMARY PUBLIC SAFETY ANSWERING POINT

The City of Titusville has a Primary public safety answering point (PSAP) located at the Titusville Police Department, which directly dispatches all law enforcement calls and calls for fire. Calls for rescue, and hospital transport are transferred to the Brevard County Fire/Rescue.

Titusville Police Department Primary PSAP

Location	1100 John Glenn Blvd, Titusville, FL 32780
Number of Answering Positions	9
Type of Answering Position	Call Taker/Dispatcher
Total Staff	23 + 6 Part-Time
TDD	9 integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	9
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	8

Titusville Police Department Primary PSAP Call Handling

AGENCY	METHOD	VEHICLE
City of Titusville Police	Direct Dispatch	Radio
City of Titusville Fire/Rescue	Direct Dispatch	Radio
All Brevard County Law Enforcement Agencies	Direct Dispatch/Fixed Transfer	Radio/Telephone
All Ambulance Services	Fixed Transfer	Telephone
Florida Highway Patrol	Fixed Transfer	Telephone

9.5.1.12 BREVARD COUNTY FIRE RESCUE SECONDARY PUBLIC SAFETY ANSWERING POINT

The Brevard County Fire/Rescue Department has a secondary public safety answering point (PSAP), located in Rockledge. All calls for Fire/Rescue service for the unincorporated areas of Brevard County, the City of Cape Canaveral, City of West Melbourne, the Town of Grant-Valkaria, Town of Malabar, Town of Melbourne Village and the Town of Palm Shores are direct dispatch. Calls for ambulance or hospital transport are handled by Brevard County Fire Rescue direct dispatch or call relayed/transfer.

Brevard County Fire/Rescue Secondary PSAP

Location	1746 Cedar St, Rockledge, FL 32955
Number of Answering Positions	7
Type of Answering Position	Call Taker/Dispatcher
Total Staff	26
TDD	7 Integrated (plus 1 acoustic coupler spare)
Number of Logging Recorders	1
Number of Instant Playback Recorders	7
Call Answering Equipment	Computer Telephone Interface (CTI)
Incoming 9-1-1 Trunks	11

Brevard County Fire/Rescue Secondary PSAP Call Handling

AGENCY	METHOD	VEHICLE
Brevard County Fire/Rescue	Direct Dispatch	Radio
Brevard County Emergency Medical Services	Direct Dispatch	Radio
Cape Canaveral Fire	Direct Dispatch	Radio
City of Rockledge Fire/Rescue	Direct Dispatch	Radio
City of Palm Bay Fire/Rescue	Direct Dispatch	Radio
Coastal Ambulance Service	Direct Dispatch	Radio
All Hospitals	Call Relay	Telephone/Radio
Crisis Line	Call Relay	Telephone
Poison Control	Call Relay	Telephone

9.5.2 SYSTEM MANAGEMENT

The Brevard County 9-1-1 System is a section of the E9-1-1 Administration Office under the Department of Emergency Management. The Administrative Office is managed by the 9-1-1 Systems Manager. The responsible fiscal agent is the Board of County Commissioners. Countywide public safety answering point (PSAP) Managers meet regularly and recommend operating procedures to the 9-1-1 Systems Manager. Operating procedures are provided to agencies periodically for their input and comment. Each PSAP is managed by the operating agency hosting their jurisdictional communications center.

9.5.3 INTERLOCAL AGREEMENTS

Brevard County utilizes selective routing to eliminate central office overlaps with adjoining counties. Therefore, there is no specific requirement for an inter-local agreement.