



**Agreement between Brevard County Libraries and The Library Corporation
For an Online Integrated Library Automation System Amendment**

This is an Amendment to the Agreement, dated June 19, 2007, (hereinafter referred to as "Amendment") between the Brevard County Board of County Commissioners on behalf of the Library Services Department (hereinafter referred to as "Brevard County" or "the Library") and The Library Corporation (hereinafter referred to as "TLC").

WHEREAS, on June 19, 2007, Brevard County, pursuant to an RFP process, executed an Agreement with TLC for the provision of hardware, software and related maintenance services for the various libraries of the Brevard County library system; and

WHEREAS, TLC has satisfactorily provided ongoing maintenance services for server TLC software, third party hardware, software, and services for Brevard County as contemplated by the Agreement entered into between the parties; and

WHEREAS, Brevard County finds it would serve a public purpose to agree to modified terms of the Annual Maintenance in exchange for discounted pricing for TLC Software Maintenance.

NOW THEREFORE, In consideration of the mutual covenants and provisions contained herein, Brevard County and TLC hereby agree as follows:

1. Paragraph 4. Term of Agreement is hereby amended by adding a third paragraph as follows:

"Maintenance services for the period from September 1, 2012 to August 31, 2017 are reflected in Exhibit K to this Agreement. Prices for these years are provided at a discount with the mutual understanding that if Brevard County discontinues Maintenance Services before August 31, 2017, a prorated penalty will be imposed as described in Exhibit K, Rider B. The parties acknowledge that the continuation of Maintenance Services is contingent upon the appropriation of funds by Brevard County on a fiscal year basis. If Brevard County discontinues Maintenance Services before August 31, 2017 due to a lack of funding for the ILS, the penalties noted in this paragraph will not be applicable."

2. Paragraph 7 of Exhibit K to the Agreement is amended to include subparagraph D) as follows:

"D. Rider B sets forth costs for EQUIPMENT and SOFTWARE maintenance for the period from September 1, 2012 to August 31, 2017. Rider B also includes calculation of a prorated penalty should Brevard County discontinue Maintenance Services before August 31, 2017."



This Amendment (including Rider B of Exhibit K as amended, attached hereto and made a part hereof), modified the Agreement dated June 19, 2007, and shall control in the event of conflict. Upon execution by the parties, this Amendment shall be considered effective as of September 1, 2012.

All other terms and conditions of the Agreement, not otherwise modified herein, are hereby ratified and confirmed in their entirety and shall remain in full force and effect according to the terms of Paragraph 4 of the revised Agreement.

BREVARD COUNTY BOARD OF COUNTY COMMISSIONERS

BY: Jeff Thompson

Printed Name: Jeff Thompson

Title: Library Services Department Director

Date: 11/13/2012

The Library Corporation

BY: Paul Leppert

Printed Name: Paul Leppert

Title: Managing Director

Date: 11/07/2012



Rider B

BREVARD MAINTENANCE PLAN FOR SEPTEMBER 1, 2012 to AUGUST 31, 2017

This Rider contains the pricing for CARLX Maintenance Services from September 1, 2012 to August 31, 2013. These rates include discounted costs for TLC Software Products. Should Brevard County discontinue Maintenance Services with TLC, an "early termination" penalty will be applied. Calculation of the penalty is based on the sum of the annual discount amounts for the years Maintenance Services were applied plus a small administrative fee. Early termination penalty fees for each year are as follows:

- Termination after September 1, 2012 but before August 31, 2013: $\$3,150 + \$3,200 = \$6,350$
- Termination after September 1, 2013 but before August 31, 2014: $\$6,350 + \$4,920 = \$11,270$
- Termination after September 1, 2014 but before August 31, 2015: $\$11,270 + \$6,742 = \$18,012$
- Termination after September 1, 2015 but before August 31, 2016: $\$18,012 + \$9,872 = \$27,884$
- Termination after September 1, 2016 but before August 31, 2017: $\$27,884 + \$13,157 = \$41,041$
- Termination after September 1, 2017: No Penalty

Summary of Annual Maintenance for September 1, 2012 to August 31, 2017

Year 5 (September 1, 2012 to August 31, 2013):	\$105,647.11
Year 6 (September 1, 2013 to August 31, 2014):	\$107,141.34
Year 7 (September 1, 2014 to August 31, 2015):	\$108,680.40
Year 8 (September 1, 2015 to August 31, 2016):	\$111,322.44
Year 9 (September 1, 2016 to August 31, 2017):	\$114,096.59

Annual Maintenance Detailed Costs are provided below.

TLC Denver
 1355 S. Colorado Blvd, Suite C800 • Denver, CO 80222
 Phone: 877.694.1452 or 303.758.3030
 FAX: 303.758.0606

TLC Headquarters • The Library Corporation
 Research Park • Inwood, WV 25428-9733
 Phone: 800.325.7759 or 304.229.0100
 FAX: 304.229.0295
www.TLCdelivers.com

TLC International
 112 Robinson Road #10-01 • Singapore 068902
 Phone: 65.6236.1450 • FAX: 65.6220.9821



Annual CARL.X Maintenance for September 1, 2012 to August 31, 2013

	Quantity	Unit Price	Annual Total
Server Hardware			
Sun Fire V245 – CARL.X App Server	1	\$ 1,615.15	\$ 1,615.15
Sun Fire V245 – CARL.X DB Server	1	\$ 1,615.15	\$ 1,615.15
Sun StorEdge 3320 – Disk Array	1	\$ 1,663.00	\$ 1,663.00
Sun Fire V215 – CARLWeb Server	1	\$ 1,459.60	\$ 1,459.60
HP ProLiant DL380 – LS2 PAC Server Includes iLO Advanced Mgmt SW	1	\$ 912.50	\$ 912.50
Red Hat OS Software (2 socket) for LS2 PAC Server	1	\$ 1,253.10	\$ 1,253.10
Total Server Hardware			\$ 8,518.50
TLC Software			
CARL.X	1	\$24,628.03	\$ 24,628.03
CARL.X Support for Test Environment	1	\$ 615.70	\$ 615.70
LS2 PAC	1	\$ 7,696.26	\$ 7,696.26
LS2 Mobile	1	\$ 1,170.00	\$ 1,170.00
eCommerce Module	1	\$ 9,748.60	\$ 9,748.60
LS2 Kids Annual Subscription	1	\$ 9,235.51	\$ 9,235.51
Inventory Control	1	\$ 307.85	\$ 307.85
SIP2 Integration Fee (Up to 5 Vendors)	1	\$ 2,437.50	\$ 2,437.50
Total TLC Software			\$ 55,839.45
Partner Products			
Syndetics Premium Content Subscription	1	\$15,723.00	\$ 15,723.00
Talking Tech iTiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 4,190.20	\$ 4,190.20
Verisign SSL Certificate	1	\$ 1,393.00	\$ 1,393.00
Envisionware Annual Maintenance	1	\$13,662.96	\$ 13,662.96
Total Partner Products			\$ 34,969.16
Training	1	\$ 6,320.00	\$ 6,320.00
Total Annual Maintenance			\$105,647.11

TLC Denver
 1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
 Phone: 877.694.1452 or 303.758.3030
 FAX: 303.758.0606

TLC Headquarters • The Library Corporation
 Research Park • Inwood, WV 25428-9733
 Phone: 800.325.7759 or 304.229.0100
 FAX: 304.229.0295
www.TLcdelivers.com

TLC International
 112 Robinson Road #10-01 • Singapore 068902
 Phone: 65.6236.1450 • FAX: 65.6220.9821



Annual CARL.X Maintenance for September 1, 2013 to August 31, 2014

	Quantity	Unit Price	Annual Total
Server Hardware			
Sun Fire V245 – CARL.X App Server	1	\$ 1,663.60	\$ 1,663.60
Sun Fire V245 – CARL.X DB Server	1	\$ 1,663.60	\$ 1,663.60
Sun StorEdge 3320 – Disk Array	1	\$ 1,712.89	\$ 1,712.89
Sun Fire V215 – CARLWeb Server	1	\$ 1,503.39	\$ 1,503.39
HP ProLiant DL380 – LS2 PAC Server Includes iLO Advanced Mgmt SW	1	\$ 939.88	\$ 939.88
Red Hat OS Software (2 socket) for LS2 PAC Server	1	\$ 1,290.69	\$ 1,290.69
Total Server Hardware			\$ 8,774.06
TLC Software			
CARL.X	1	\$24,628.03	\$ 24,628.03
CARL.X Support for Test Environment	1	\$ 615.70	\$ 615.70
LS2 PAC	1	\$ 7,696.26	\$ 7,696.26
LS2 Mobile	1	\$ 1,170.00	\$ 1,170.00
eCommerce Module	1	\$ 9,748.60	\$ 9,748.60
LS2 Kids Annual Subscription	1	\$ 9,235.51	\$ 9,235.51
Inventory Control	1	\$ 307.85	\$ 307.85
SIP2 Integration Fee (Up to 5 Vendors)	1	\$ 2,437.50	\$ 2,437.50
Total TLC Software			\$ 55,839.45
Partner Products			
Syndetics Premium Content Subscription	1	\$16,194.69	\$ 16,194.69
Talking Tech iTiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 4,315.91	\$ 4,315.91
Verisign SSL Certificate	1	\$ 1,434.79	\$ 1,434.79
Envisionware Annual Maintenance	1	\$14,072.85	\$ 14,072.85
Total Partner Products			\$ 36,018.23
Training	1	\$ 6,509.60	\$ 6,509.60
Total Annual Maintenance			\$107,141.34

TLC Denver
 1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
 Phone: 877.694.1452 or 303.758.3030
 FAX: 303.758.0606

TLC Headquarters • The Library Corporation
 Research Park • Inwood, WV 25428-9733
 Phone: 800.325.7759 or 304.229.0100
 FAX: 304.229.0295
www.TLCdelivers.com

TLC International
 112 Robinson Road #10-01 • Singapore 068902
 Phone: 65.6236.1450 • FAX: 65.6220.9821



Annual CARL.X Maintenance for September 1, 2014 to August 31, 2015

	Quantity	Unit Price	Annual Total
Server Hardware			
Sun Fire V245 – CARL.X App Server	1	\$ 1,713.51	\$ 1,713.51
Sun Fire V245 – CARL.X DB Server	1	\$ 1,713.51	\$ 1,713.51
Sun StorEdge 3320 – Disk Array	1	\$ 1,764.28	\$ 1,764.28
Sun Fire V215 – CARLWeb Server	1	\$ 1,548.49	\$ 1,548.49
HP ProLiant DL380 – LS2 PAC Server Includes iLO Advanced Mgmt SW	1	\$ 968.07	\$ 968.07
Red Hat OS Software (2 socket) for LS2 PAC Server	1	\$ 1,329.41	\$ 1,329.41
Total Server Hardware			\$ 9,037.28
TLC Software			
CARL.X	1	\$24,628.03	\$ 24,628.03
CARL.X Support for Test Environment	1	\$ 615.70	\$ 615.70
LS2 PAC	1	\$ 7,696.26	\$ 7,696.26
LS2 Mobile	1	\$ 1,170.00	\$ 1,170.00
eCommerce Module	1	\$ 9,748.60	\$ 9,748.60
LS2 Kids Annual Subscription	1	\$ 9,235.51	\$ 9,235.51
Inventory Control	1	\$ 307.85	\$ 307.85
SIP2 Integration Fee (Up to 5 Vendors)	1	\$ 2,437.50	\$ 2,437.50
Total TLC Software			\$ 55,839.45
Partner Products			
Syndetics Premium Content Subscription	1	\$16,680.53	\$ 16,680.53
Talking Tech iTiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 4,445.38	\$ 4,445.38
Verisign SSL Certificate	1	\$ 1,477.83	\$ 1,477.83
Envisionware Annual Maintenance	1	\$14,495.03	\$ 14,495.03
Total Partner Products			\$ 37,098.78
Training	1	\$ 6,704.89	\$ 6,704.89
Total Annual Maintenance			\$108,680.40

TLC Denver
 1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
 Phone: 877.694.1452 or 303.758.3030
 FAX: 303.758.0606

TLC Headquarters • The Library Corporation
 Research Park • Inwood, WV 25428-9733
 Phone: 800.325.7759 or 304.229.0100
 FAX: 304.229.0295
www.TLCdelivers.com

TLC International
 112 Robinson Road #10-01 • Singapore 068902
 Phone: 65.6236.1450 • FAX: 65.6220.9821



Annual CARL.X Maintenance for September 1, 2015 to August 31, 2016

	Quantity	Unit Price	Annual Total
Server Hardware			
Sun Fire V245 – CARL.X App Server	1	\$ 1,799.19	\$ 1,799.19
Sun Fire V245 – CARL.X DB Server	1	\$ 1,799.19	\$ 1,799.19
Sun StorEdge 3320 – Disk Array	1	\$ 1,852.49	\$ 1,852.49
Sun Fire V215 – CARLWeb Server	1	\$ 1,625.91	\$ 1,625.91
HP ProLiant DL380 – LS2 PAC Server Includes iLO Advanced Mgmt SW	1	\$ 1,016.47	\$ 1,016.47
Red Hat OS Software (2 socket) for LS2 PAC Server	1	\$ 1,395.88	\$ 1,395.88
Total Server Hardware			\$ 9,489.14
TLC Software			
CARL.X	1	\$24,628.03	\$ 24,628.03
CARL.X Support for Test Environment	1	\$ 615.70	\$ 615.70
LS2 PAC	1	\$ 7,696.26	\$ 7,696.26
LS2 Mobile	1	\$ 1,170.00	\$ 1,170.00
eCommerce Module	1	\$ 9,748.60	\$ 9,748.60
LS2 Kids Annual Subscription	1	\$ 9,235.51	\$ 9,235.51
Inventory Control	1	\$ 307.85	\$ 307.85
SIP2 Integration Fee (Up to 5 Vendors)	1	\$ 2,437.50	\$ 2,437.50
Total TLC Software			\$ 55,839.45
Partner Products			
Syndetics Premium Content Subscription	1	\$17,514.56	\$ 17,514.56
Talking Tech iTiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 4,667.65	\$ 4,667.65
Verisign SSL Certificate	1	\$ 1,551.73	\$ 1,551.73
Envisionware Annual Maintenance	1	\$15,219.79	\$ 15,219.79
Total Partner Products			\$ 38,953.72
Training	1	\$ 7,040.13	\$ 7,040.13
Total Annual Maintenance			\$111,322.44

TLC Denver
 1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
 Phone: 877.694.1452 or 303.758.3030
 FAX: 303.758.0606

TLC Headquarters • The Library Corporation
 Research Park • Inwood, WV 25428-9733
 Phone: 800.325.7759 or 304.229.0100
 FAX: 304.229.0295
www.TLCdelivers.com

TLC International
 112 Robinson Road #10-01 • Singapore 068902
 Phone: 65.6236.1450 • FAX: 65.6220.9821



Annual CARL.X Maintenance for September 1, 2016 to August 31, 2017

	Quantity	Unit Price	Annual Total
Server Hardware			
Sun Fire V245 – CARL.X App Server	1	\$ 1,889.15	\$ 1,889.15
Sun Fire V245 – CARL.X DB Server	1	\$ 1,889.15	\$ 1,889.15
Sun StorEdge 3320 – Disk Array	1	\$ 1,945.12	\$ 1,945.12
Sun Fire V215 – CARLWeb Server	1	\$ 1,707.21	\$ 1,707.21
HP ProLiant DL380 – LS2 PAC Server Includes iLO Advanced Mgmt SW	1	\$ 1,067.30	\$ 1,067.30
Red Hat OS Software (2 socket) for LS2 PAC Server	1	\$ 1,465.68	\$ 1,465.68
Total Server Hardware			\$ 9,963.60
TLC Software			
CARL.X	1	\$24,628.03	\$ 24,628.03
CARL.X Support for Test Environment	1	\$ 615.70	\$ 615.70
LS2 PAC	1	\$ 7,696.26	\$ 7,696.26
LS2 Mobile	1	\$ 1,170.00	\$ 1,170.00
eCommerce Module	1	\$ 9,748.60	\$ 9,748.60
LS2 Kids Annual Subscription	1	\$ 9,235.51	\$ 9,235.51
Inventory Control	1	\$ 307.85	\$ 307.85
SIP2 Integration Fee (Up to 5 Vendors)	1	\$ 2,437.50	\$ 2,437.50
Total TLC Software			\$ 55,839.45
Partner Products			
Syndetics Premium Content Subscription	1	\$18,390.29	\$ 18,390.29
Talking Tech iTiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 4,901.03	\$ 4,901.03
Verisign SSL Certificate	1	\$ 1,629.31	\$ 1,629.31
Envisionware Annual Maintenance	1	\$15,980.78	\$ 15,980.78
Total Partner Products			\$ 40,901.41
Training	1	\$ 7,392.14	\$ 7,392.14
Total Annual Maintenance			\$114,096.59

TLC Denver
 1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
 Phone: 877.694.1452 or 303.758.3030
 FAX: 303.758.0606

TLC Headquarters • The Library Corporation
 Research Park • Inwood, WV 25428-9733
 Phone: 800.325.7759 or 304.229.0100
 FAX: 304.229.0295
www.TLCdelivers.com

TLC International
 112 Robinson Road #10-01 • Singapore 068902
 Phone: 65.6236.1450 • FAX: 65.6220.9821



**Agreement between Brevard County Libraries and The Library Corporation
For an Online Integrated Library Automation System
ADDENDUM No. 2**

This is an Addendum to the Agreement dated June 19, 2007 (hereinafter referred to as "Addendum No. 2") between the Brevard County Board of County Commissioners on behalf of the Library Services Department (hereinafter referred to as "Brevard County" or "the Library") and The Library Corporation (hereinafter referred to as "TLC").

Whereas, TLC has satisfactorily provided ongoing maintenance services for TLC software, third party hardware, software, and services for Brevard County as contemplated by the Agreement entered into between the parties; and

Whereas, Brevard County hardware supporting the Integrated Library Automation System is over 8 years old and needs replacing; and

Whereas, TLC's hosting solution will maintain and upgrade hardware and system software to keep current with the latest technology and performance requirements; and

Whereas, Brevard County finds it would serve a public purpose to agree to discounted pricing for TLC's Hosted Solution versus purchase of new ILS hardware.

In consideration of the mutual covenants and provisions contained herein, Brevard County and TLC hereby agree as follows:

PURPOSE OF ADDENDUM

To modify and amend the Agreement to reflect the following changes:

1. This Addendum No. 2 replaces in its entirety Addendum No. 1 effective September 1, 2012. This Addendum No. 2 is effective upon the START DATE for Brevard County in TLC's Hosted Solution. The START DATE (or Availability Date) will be the date the system is made available to Brevard in the Hosted Solution.
2. Section 4 (Term of Agreement). A third paragraph will be added to this section as "Maintenance services for the period from the START DATE to August 31, 2020 are reflected in Exhibit K to this Agreement. The parties acknowledge that the continuation of Maintenance Services is contingent upon the appropriation of funds by Brevard County on a fiscal year basis as noted in Section 38 (Funding Availability) of the Agreement.
3. Section 32 (Failure to Perform). Paragraph 2 will be replaced in its entirety with "System response time targets are 2.5 seconds for circulation transactions, 5 seconds for patron record updates, 5 seconds for OPAC searches, and 10 seconds for saving catalog records. To eliminate Internet connectivity issues, response times greater than the above targets for more than 80% of transactions during a 2 hour period are considered failures to perform. Any

TLC Denver

1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
Phone: 877.694.1452 or 303.758.3030
FAX: 303.758.0606

TLC Headquarters • The Library Corporation

Research Park • Inwood, WV 25428-9733
Phone: 800.325.7759 or 304.229.0100
FAX: 304.229.0295

www.TLCdelivers.com

TLC International

112 Robinson Road #10-01 • Singapore 068902
Phone: 65.6236.1450 • FAX: 65.6220.9821



response time test must be conducted on a Library network segment without competing network traffic.”

4. Section 39 (Termination). A fourth paragraph will be added to this section as “As part of the termination process, provided the Library is not delinquent in payments to TLC, TLC will provide the Library with three (3) extracts of the ILS data at no additional charge. Additional extracts can be requested by the Library and TLC will provide these extracts on a time and materials basis at then standard rates. The third (or final, if additional extracts are requested) extract will be deemed the “final” extract from the ILS. Following the delivery of the final extract, TLC will remove the Library’s ILS hosted environment and the data contained within. Data backups will be retained for the then current retention period (currently 4 weeks) and at the end of the retention period, all Library data will be removed from the hosted facility.”
5. Section 2 of Exhibit K (Maintenance Agreements for Hardware and Software), subsection B will be replaced in its entirety with “B. Unless the Library purchases additional support services, the Library shall be responsible for maintaining a sufficient technical staff to handle normal day-to-day operation and support for the SYSTEM, including but not limited to such tasks as trouble shooting, and report handling. It is acknowledged and understood that the maintenance and support service to be provided by TLC hereunder is not intended to supplant The Library’s day to-day operation and support for the SYSTEM.”
6. Section 2 of Exhibit K (Maintenance Agreements for Hardware and Software) is amended to include a tenth Subsection (Subsection J) as follows: “J. During the Maintenance Period, TLC will perform daily backups of the ILS data as necessary to restore the SYSTEM.”
7. Section 2 of Exhibit K (Maintenance Agreements for Hardware and Software) is amended to include an eleventh Subsection (Subsection K) as follows: “K. During the Maintenance Period, TLC will provide access to an electronic backup of the ILS data within the hosted site that is available to the Library at any point for download.”
8. Section 7 of Exhibit K (Maintenance Agreements for Hardware and Software) is amended to include a fourth Subsection (Subsection D) as follows: “D. Rider B sets forth costs for EQUIPMENT and SOFTWARE maintenance for the period from START DATE to August 31, 2020.

ENTIRE AGREEMENT

This Addendum No. 2 (including Rider B of Exhibit K as amended, attached hereto and made a part hereof), modified the Agreement dated June 19, 2007, and shall control in the event of conflict. Upon execution by the parties, this Addendum No. 2 shall be considered effective as of the START DATE as defined above.

TLC Denver

1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
Phone: 877.694.1452 or 303.758.3030
FAX: 303.758.0606

TLC Headquarters • The Library Corporation

Research Park • Inwood, WV 25428-9733
Phone: 800.325.7759 or 304.229.0100
FAX: 304.229.0295

www.TLCdelivers.com

TLC International

112 Robinson Road #10-01 • Singapore 068902
Phone: 65.6236.1450 • FAX: 65.6220.9821



RATIFICATION AND TERMINATION

All other terms and conditions of the Agreement, not otherwise modified herein, are hereby ratified and confirmed in their entirety and shall remain in full force and effect according to the terms of Section 4 of the revised Agreement.

EXECUTION

This Addendum No. 2 to the Agreement is fully executed the date of the last signing set forth herein below. The persons signing herein represent that they have the capacity to enter into this Agreement.

ATTEST:

Scott Ellis, Clerk

BOARD OF COUNTY COMMISSIONERS
OF BREVARD COUNTY, FLORIDA

By:

Jim Barfield, Chairman

Reviewed for legal form and content:

Christine Lepore, Esq., Asst County Attorney

Date: 12-30-2015

As approved by Board on: October 20, 2015

ATTEST:

Signature

Name & Title, Typed or Printed

The Library Corporation

By:

Paul Leppert, Managing Director

Date: 1-28-2016



**Rider B
BREVARD MAINTENANCE PLAN FOR SEPTEMBER 1, 2015 to AUGUST 31, 2020**

This Rider contains the pricing for CARL.X Maintenance Services from September 1, 2015 to August 31, 2020.

Summary of Annual Maintenance for September 1, 2015 to August 31, 2020

Year 1 (September 1, 2015 to August 31, 2016):	\$138,340.00*
Year 2 (September 1, 2016 to August 31, 2017):	\$138,340.00
Year 3 (September 1, 2017 to August 31, 2018):	\$138,340.00
Year 4 (September 1, 2018 to August 31, 2019):	\$138,340.00
Year 5 (September 1, 2019 to August 31, 2020):	\$138,340.00

*Annual Maintenance for Year 1 of this Amendment will be pro-rated according to the START DATE as defined within this Amendment. When calculating the pro-rated amount, maintenance of existing On-Premise hardware and software will be excluded as these are paid annually by TLC. For Year 1, this equates to \$9,489.13 regardless of the START DATE.

Annual Maintenance Detailed Costs are provided below.

TLC Denver

1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
Phone: 877.694.1452 or 303.758.3030
FAX: 303.758.0606

TLC Headquarters • The Library Corporation

Research Park • Inwood, WV 25428-9733
Phone: 800.325.7759 or 304.229.0100
FAX: 304.229.0295
www.TLCdelivers.com

TLC International

112 Robinson Road #10-01 • Singapore 068902
Phone: 65.6236.1450 • FAX: 65.6220.9821



Solutions that Deliver
Five Year CARL.X Maintenance Summary 2015 to 2020*

www.TLCdelivers.com

Brevard County Library	Quantity	Unit Price	Year 1	Year 2	Year 3	Year 4	Year 5
			9/1/15 to 8/31/16	9/1/16 to 8/31/17	9/1/17 to 8/31/18	9/1/18 to 8/31/19	9/1/19 to 8/31/20
Server Hardware			Maintenance	Maintenance	Maintenance	Maintenance	Maintenance
Dell PowerEdge R520 w/ Dialogic card and 5yr maintenance included (9/1/15 to 8/31/20) - ITiva Server	1	\$	Incl	Incl	Incl	Incl	Incl
Total Server Hardware			\$	\$	\$	\$	\$
Hosting Services							
Internet Connectivity	1	\$ 5,040.00	\$ 5,040.00	\$ 5,191.20	\$ 5,346.94	\$ 5,507.34	\$ 5,672.56
Network Infrastructure	1	\$ 269.00	\$ 269.00	\$ 277.07	\$ 285.38	\$ 293.94	\$ 302.76
Firewall Protection	1	\$ 1,176.00	\$ 1,176.00	\$ 1,211.28	\$ 1,247.62	\$ 1,285.05	\$ 1,323.60
CARL.X Core Services	1	\$ 8,350.00	\$ 8,350.00	\$ 8,600.50	\$ 8,858.52	\$ 9,124.27	\$ 9,398.00
Database Services (including Oracle Licensing)	1	\$ 45,106.00	\$ 45,106.00	\$ 46,459.18	\$ 47,852.96	\$ 49,288.54	\$ 50,767.20
LS2 PAC Services	1	\$ 2,789.00	\$ 2,789.00	\$ 2,872.67	\$ 2,958.85	\$ 3,047.62	\$ 3,139.04
CARL.Connect Services	1	\$ 2,789.00	\$ 2,789.00	\$ 2,872.67	\$ 2,958.85	\$ 3,047.62	\$ 3,139.04
SSL Certificates for LS2 PAC and CARL.Connect	2	\$ 2,786.00	\$ 5,572.00	\$ 5,739.16	\$ 5,911.33	\$ 6,088.67	\$ 6,271.34
Data Backup Services	1	\$ 10,710.00	\$ 10,710.00	\$ 11,031.30	\$ 11,362.24	\$ 11,703.11	\$ 12,054.20
Hosting Loyalty Discount (Year 1 of 5)			\$ (37,383.06)	\$ (39,837.08)	\$ (42,364.74)	\$ (44,968.22)	\$ (47,649.81)
Total Hosting Services			\$ 44,417.94	\$ 44,417.95	\$ 44,417.94	\$ 44,417.94	\$ 44,417.94
TLC Software							
CARL.X	1	\$ 25,243.73	\$ 25,243.73	\$ 25,243.73	\$ 26,001.04	\$ 26,781.07	\$ 27,584.51
LS2 PAC	1	\$ 8,866.26	\$ 8,866.26	\$ 8,866.26	\$ 9,132.25	\$ 9,406.22	\$ 9,688.40
CARL.Connect	1	\$ 3,787.00	\$ 3,787.00	\$ 3,900.00	\$ 4,017.00	\$ 4,137.51	\$ 4,261.64
eCommerce Module	1	\$ 9,748.60	\$ 9,748.60	\$ 9,748.60	\$ 10,041.06	\$ 10,342.29	\$ 10,652.56
LS2 Kids Annual Subscription	1	\$ 9,235.51	\$ 9,235.51	\$ 9,235.51	\$ 9,512.58	\$ 9,797.95	\$ 10,091.89
Inventory Control	1	\$ 307.85	\$ 307.85	\$ 307.85	\$ 317.09	\$ 326.60	\$ 336.40
SLP2 Integration Fee (Up to 7 Vendors)	1	\$ 3,437.50	\$ 3,437.50	\$ 3,437.50	\$ 3,540.63	\$ 3,646.84	\$ 3,756.25
Total TLC Software			\$ 60,626.45	\$ 60,739.45	\$ 62,561.63	\$ 64,438.48	\$ 66,371.64
Partner Products							
Syndetics Premium Content Subscription	1	\$ 17,180.95	\$ 17,180.95	\$ 17,696.38	\$ 18,227.27	\$ 18,774.09	\$ 19,337.31
Talking Tech ITiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 4,578.74	\$ 4,578.74	\$ 4,716.10	\$ 4,857.59	\$ 5,003.31	\$ 5,153.41
Verisign SSL Certificate	1	\$ 1,522.17	\$ 1,522.17	\$ 1,567.84	\$ 1,614.87	\$ 1,663.32	\$ 1,713.22
Envisionware Annual Maintenance	1	\$ 14,929.89	\$ 14,929.89	\$ 15,377.79	\$ 15,839.12	\$ 16,314.29	\$ 16,803.72
Total Partner Products			\$ 38,211.75	\$ 39,358.10	\$ 40,538.85	\$ 41,755.01	\$ 43,007.66
Training	1	\$ 6,906.03	\$ 6,906.03	\$ 7,113.21	\$ 7,326.61	\$ 7,546.41	\$ 7,772.80
Multi-Year Commitment Discount			\$ (11,822.17)	\$ (13,288.71)	\$ (16,505.03)	\$ (19,817.84)	\$ (23,230.03)
Total Annual Maintenance			\$ 138,340.00	\$ 138,340.00	\$ 138,340.00	\$ 138,340.00	\$ 138,340.00

*Year 1 costs will be pro-rated to coincide with START DATE in Hosted Solution which is expected to be later than September 1, 2015.



Annual CARL.X Maintenance for September 1, 2015 to August 31, 2016*

Brevard County Library			Year 1 9/1/15 to 8/31/16
	Quantity	Unit Price	Maintenance
Server Hardware			
Dell PowerEdge R520 w/ Dialogic card and 5yr maintenance included (9/1/15 to 8/31/20) - iTiva Server	1	\$ -	Incl
Total Server Hardware			\$ -
Hosting Services			
Internet Connectivity	1	\$ 5,040.00	\$ 5,040.00
Network Infrastructure	1	\$ 269.00	\$ 269.00
Firewall Protection	1	\$ 1,176.00	\$ 1,176.00
CARL.X Core Services	1	\$ 8,350.00	\$ 8,350.00
Database Services (including Oracle Licensing)	1	\$ 45,106.00	\$ 45,106.00
LS2 PAC Services	1	\$ 2,789.00	\$ 2,789.00
CARL.Connect Services	1	\$ 2,789.00	\$ 2,789.00
SSL Certificates for LS2 PAC and CARL.Connect	2	\$ 2,786.00	\$ 5,572.00
Data Backup Services	1	\$ 10,710.00	\$ 10,710.00
Hosting Loyalty Discount			\$ (37,383.06)
Total Hosting Services			\$ 44,417.94
TLC Software			
CARL.X	1	\$ 25,243.73	\$ 25,243.73
LS2 PAC	1	\$ 8,866.26	\$ 8,866.26
CARL.Connect	1	\$ 3,787.00	\$ 3,787.00
eCommerce Module	1	\$ 9,748.60	\$ 9,748.60
LS2 Kids Annual Subscription	1	\$ 9,235.51	\$ 9,235.51
Inventory Control	1	\$ 307.85	\$ 307.85
SIP2 Integration Fee (Up to 7 Vendors)	1	\$ 3,437.50	\$ 3,437.50
Total TLC Software			\$ 60,626.45
Partner Products			
Syndetics Premium Content Subscription	1	\$ 17,180.95	\$ 17,180.95
Talking Tech iTiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 4,578.74	\$ 4,578.74
Verisign SSL Certificate	1	\$ 1,522.17	\$ 1,522.17
Envisionware Annual Maintenance	1	\$ 14,929.89	\$ 14,929.89
Total Partner Products			\$ 38,211.75
Training	1	\$ 6,906.03	\$ 6,906.03
Multi-Year Commitment Discount			\$ (11,822.17)
Total Annual Maintenance			\$ 138,340.00

*Year 1 costs will be pro-rated to coincide with START DATE in Hosted Solution which is expected to be later than September 1, 2015.

TLC Denver
1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
Phone: 877.694.1452 or 303.758.3030
FAX: 303.758.0606

TLC Headquarters • The Library Corporation
Research Park • Inwood, WV 25428-9733
Phone: 800.325.7759 or 304.229.0100
FAX: 304.229.0295
www.TLCdelivers.com

TLC International
112 Robinson Road #10-01 • Singapore 068902
Phone: 65.6236.1450 • FAX: 65.6220.9821



Annual CARL.X Maintenance for September 1, 2016 to August 31, 2017

Brevard County Library			Year 2 9/1/16 to 8/31/17
	Quantity	Unit Price	Maintenance
Server Hardware			
Dell PowerEdge R520 w/ Dialogic card and 5yr maintenance included (9/1/15 to 8/31/20) - iTiva Server	1	\$ -	Incl
Total Server Hardware			\$ -
Hosting Services			
Internet Connectivity	1	\$ 5,191.20	\$ 5,191.20
Network Infrastructure	1	\$ 277.07	\$ 277.07
Firewall Protection	1	\$ 1,211.28	\$ 1,211.28
CARL.X Core Services	1	\$ 8,600.50	\$ 8,600.50
Database Services (including Oracle Licensing)	1	\$ 46,459.18	\$ 46,459.18
LS2 PAC Services	1	\$ 2,872.67	\$ 2,872.67
CARL.Connect Services	1	\$ 2,872.67	\$ 2,872.67
SSL Certificates for LS2 PAC and CARL.Connect	2	\$ 2,869.58	\$ 5,739.16
Data Backup Services	1	\$ 11,031.30	\$ 11,031.30
Hosting Loyalty Discount			\$ (39,837.08)
Total Hosting Services			\$ 44,417.95
TLC Software			
CARL.X	1	\$ 25,243.73	\$ 25,243.73
LS2 PAC	1	\$ 8,866.26	\$ 8,866.26
CARL.Connect	1	\$ 3,900.00	\$ 3,900.00
eCommerce Module	1	\$ 9,748.60	\$ 9,748.60
LS2 Kids Annual Subscription	1	\$ 9,235.51	\$ 9,235.51
Inventory Control	1	\$ 307.85	\$ 307.85
SIP2 Integration Fee (Up to 7 Vendors)	1	\$ 3,437.50	\$ 3,437.50
Total TLC Software			\$ 60,739.45
Partner Products			
Syndetics Premium Content Subscription	1	\$ 17,696.38	\$ 17,696.38
Talking Tech iTiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 4,716.10	\$ 4,716.10
Verisign SSL Certificate	1	\$ 1,567.84	\$ 1,567.84
Envisionware Annual Maintenance	1	\$ 15,377.79	\$ 15,377.79
Total Partner Products			\$ 39,358.10
Training	1	\$ 7,113.21	\$ 7,113.21
Multi-Year Commitment Discount			\$ (13,288.71)
Total Annual Maintenance			\$ 138,340.00

TLC Denver

1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
Phone: 877.694.1452 or 303.758.3030
FAX: 303.758.0606

TLC Headquarters • The Library Corporation

Research Park • Inwood, WV 25428-9733
Phone: 800.325.7759 or 304.229.0100
FAX: 304.229.0295

www.TLCdelivers.com

TLC International

112 Robinson Road #10-01 • Singapore 068902
Phone: 65.6236.1450 • FAX: 65.6220.9821



Annual CARL.X Maintenance for September 1, 2017 to August 31, 2018

Brevard County Library			Year 3 9/1/17 to 8/31/18
	Quantity	Unit Price	Maintenance
Server Hardware			
Dell PowerEdge R520 w/ Dialogic card and 5yr maintenance included (9/1/15 to 8/31/20) - iTiva Server	1	\$ -	Incl
Total Server Hardware			\$ -
Hosting Services			
Internet Connectivity	1	\$ 5,346.94	\$ 5,346.94
Network Infrastructure	1	\$ 285.38	\$ 285.38
Firewall Protection	1	\$ 1,247.62	\$ 1,247.62
CARL.X Core Services	1	\$ 8,858.52	\$ 8,858.52
Database Services (including Oracle Licensing)	1	\$ 47,852.96	\$ 47,852.96
LS2 PAC Services	1	\$ 2,958.85	\$ 2,958.85
CARL.Connect Services	1	\$ 2,958.85	\$ 2,958.85
SSL Certificates for LS2 PAC and CARL.Connect	2	\$ 2,955.67	\$ 5,911.33
Data Backup Services	1	\$ 11,362.24	\$ 11,362.24
Hosting Loyalty Discount			\$ (42,364.74)
Total Hosting Services			\$ 44,417.94
TLC Software			
CARL.X	1	\$ 26,001.04	\$ 26,001.04
LS2 PAC	1	\$ 9,132.25	\$ 9,132.25
CARL.Connect	1	\$ 4,017.00	\$ 4,017.00
eCommerce Module	1	\$ 10,041.06	\$ 10,041.06
LS2 Kids Annual Subscription	1	\$ 9,512.58	\$ 9,512.58
Inventory Control	1	\$ 317.09	\$ 317.09
SIP2 Integration Fee (Up to 7 Vendors)	1	\$ 3,540.63	\$ 3,540.63
Total TLC Software			\$ 62,561.63
Partner Products			
Syndetics Premium Content Subscription	1	\$ 18,227.27	\$ 18,227.27
Talking Tech iTiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 4,857.59	\$ 4,857.59
Verisign SSL Certificate	1	\$ 1,614.87	\$ 1,614.87
Envisionware Annual Maintenance	1	\$ 15,839.12	\$ 15,839.12
Total Partner Products			\$ 40,538.85
Training	1	\$ 7,326.61	\$ 7,326.61
Multi-Year Commitment Discount			\$ (16,505.03)
Total Annual Maintenance			\$ 138,340.00

TLC Denver

1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
 Phone: 877.694.1452 or 303.758.3030
 FAX: 303.758.0606

TLC Headquarters • The Library Corporation

Research Park • Inwood, WV 25428-9733
 Phone: 800.325.7759 or 304.229.0100
 FAX: 304.229.0295
www.TLCdelivers.com

TLC International

112 Robinson Road #10-01 • Singapore 068902
 Phone: 65.6236.1450 • FAX: 65.6220.9821



Annual CARL.X Maintenance for September 1, 2018 to August 31, 2019

Brevard County Library			Year 4 9/1/18 to 8/31/19
	Quantity	Unit Price	Maintenance
Server Hardware			
Dell PowerEdge R520 w/ Dialogic card and 5yr maintenance included (9/1/15 to 8/31/20) - iTiva Server	1	\$ -	Incl
Total Server Hardware			\$ -
Hosting Services			
Internet Connectivity	1	\$ 5,507.34	\$ 5,507.34
Network Infrastructure	1	\$ 293.94	\$ 293.94
Firewall Protection	1	\$ 1,285.05	\$ 1,285.05
CARL.X Core Services	1	\$ 9,124.27	\$ 9,124.27
Database Services (including Oracle Licensing)	1	\$ 49,288.54	\$ 49,288.54
LS2 PAC Services	1	\$ 3,047.62	\$ 3,047.62
CARL.Connect Services	1	\$ 3,047.62	\$ 3,047.62
SSL Certificates for LS2 PAC and CARL.Connect	2	\$ 3,044.34	\$ 6,088.67
Data Backup Services	1	\$ 11,703.11	\$ 11,703.11
Hosting Loyalty Discount			\$ (44,968.22)
Total Hosting Services			\$ 44,417.94
TLC Software			
CARL.X	1	\$ 26,781.07	\$ 26,781.07
LS2 PAC	1	\$ 9,406.22	\$ 9,406.22
CARL.Connect	1	\$ 4,137.51	\$ 4,137.51
eCommerce Module	1	\$ 10,342.29	\$ 10,342.29
LS2 Kids Annual Subscription	1	\$ 9,797.95	\$ 9,797.95
Inventory Control	1	\$ 326.60	\$ 326.60
SIP2 Integration Fee (Up to 7 Vendors)	1	\$ 3,646.84	\$ 3,646.84
Total TLC Software			\$ 64,438.48
Partner Products			
Syndetics Premium Content Subscription	1	\$ 18,774.09	\$ 18,774.09
Talking Tech iTiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 5,003.31	\$ 5,003.31
Verisign SSL Certificate	1	\$ 1,663.32	\$ 1,663.32
Envisionware Annual Maintenance	1	\$ 16,314.29	\$ 16,314.29
Total Partner Products			\$ 41,755.01
Training	1	\$ 7,546.41	\$ 7,546.41
Multi-Year Commitment Discount			\$ (19,817.84)
Total Annual Maintenance			\$ 138,340.00

TLC Denver
1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
Phone: 877.694.1452 or 303.758.3030
FAX: 303.758.0606

TLC Headquarters • The Library Corporation
Research Park • Inwood, WV 25428-9733
Phone: 800.325.7759 or 304.229.0100
FAX: 304.229.0295
www.TLCdelivers.com

TLC International
112 Robinson Road #10-01 • Singapore 068902
Phone: 65.6236.1450 • FAX: 65.6220.9821



Annual CARL.X Maintenance for September 1, 2019 to August 31, 2020

Brevard County Library			Year 5 9/1/19 to 8/31/20
	Quantity	Unit Price	Maintenance
Server Hardware			
Dell PowerEdge R520 w/ Dialogic card and 5yr maintenance included (9/1/15 to 8/31/20) - iTiva Server	1	\$ -	Incl
Total Server Hardware			\$ -
Hosting Services			
Internet Connectivity	1	\$ 5,672.56	\$ 5,672.56
Network Infrastructure	1	\$ 302.76	\$ 302.76
Firewall Protection	1	\$ 1,323.60	\$ 1,323.60
CARL.X Core Services	1	\$ 9,398.00	\$ 9,398.00
Database Services (including Oracle Licensing)	1	\$ 50,767.20	\$ 50,767.20
LS2 PAC Services	1	\$ 3,139.04	\$ 3,139.04
CARL.Connect Services	1	\$ 3,139.04	\$ 3,139.04
SSL Certificates for LS2 PAC and CARL.Connect	2	\$ 3,135.67	\$ 6,271.34
Data Backup Services	1	\$ 12,054.20	\$ 12,054.20
Hosting Loyalty Discount			\$ (47,649.81)
Total Hosting Services			\$ 44,417.94
TLC Software			
CARL.X	1	\$ 27,584.51	\$ 27,584.51
LS2 PAC	1	\$ 9,688.40	\$ 9,688.40
CARL.Connect	1	\$ 4,261.64	\$ 4,261.64
eCommerce Module	1	\$ 10,652.56	\$ 10,652.56
LS2 Kids Annual Subscription	1	\$ 10,091.89	\$ 10,091.89
Inventory Control	1	\$ 336.40	\$ 336.40
SIP2 Integration Fee (Up to 7 Vendors)	1	\$ 3,756.25	\$ 3,756.25
Total TLC Software			\$ 66,371.64
Partner Products			
Syndetics Premium Content Subscription	1	\$ 19,337.31	\$ 19,337.31
Talking Tech iTiva Phone Notice / Phone Connect Version 2.3 (includes Spanish Language and Recording Module)	1	\$ 5,153.41	\$ 5,153.41
Verisign SSL Certificate	1	\$ 1,713.22	\$ 1,713.22
Envisionware Annual Maintenance	1	\$ 16,803.72	\$ 16,803.72
Total Partner Products			\$ 43,007.66
Training	1	\$ 7,772.80	\$ 7,772.80
Multi-Year Commitment Discount			\$ (23,230.03)
Total Annual Maintenance			\$ 138,340.00

TLC Denver
1355 S. Colorado Blvd., Suite C800 • Denver, CO 80222
Phone: 877.694.1452 or 303.758.3030
FAX: 303.758.0606

TLC Headquarters • The Library Corporation
Research Park • Inwood, WV 25428-9733
Phone: 800.325.7759 or 304.229.0100
FAX: 304.229.0295
www.TLCdelivers.com

TLC International
112 Robinson Road #10-01 • Singapore 068902
Phone: 65.6236.1450 • FAX: 65.6220.9821