

Horst, Rachel

From: CEER@brevardfl.gov
Sent: Saturday, January 31, 2026 3:27 PM
To: Horst, Rachel
Subject: A new CEER Recommendation has been submitted as ID #2026055

Recommendation # 2026055

Dear CEER Administrator,

Speak Up Brevard Recommendation ID #2026055 has been submitted. Please login to the CEER Application to start the recommendation evaluation workflow.

Contact Information:

Group/Organization	WAVESaction
Name	Sandra Sullivan
Address	165 Dorset Lane, South Patrick Shores FL 32937
Phone	(954) 224-8624
Email	s2sully@gmail.com
Alternate Email	s2sully@gmail.com

Recommendation Information:

Recommendation ID	2026055
Recommendation Title	Public Records Requests Transparency
Areas Affected	Transparency and Efficiency
Department Affected	COUNTY ATTORNEY

Current problem

Tranparency is indicative of good goverance. All Public Record Records (PRRs) ALREADY fulfilled under Sunshine are free to anyone that asks. Unfortunately, we do not know if someone has already done a records request for the information we want. It would save on staff time (for duplicating work), if all records requests fulfilled were online and searchable like Miami/Dade. Look at Miami/Dade with all their Public Records Requests online. Simply download the file for record.
[https://miamidadecounty.govqa.us/WEBAPP/_rs/\(S\(ickxi44dtsqosvrp4a1xdoev\)\)/OpenRecordsSummary.aspx?view=1&sSessionID=](https://miamidadecounty.govqa.us/WEBAPP/_rs/(S(ickxi44dtsqosvrp4a1xdoev))/OpenRecordsSummary.aspx?view=1&sSessionID=)

Recommendation

Subscribe to <https://granicus.com/product/govqa/> for public records requests online for Transparency and efficiency.

Attachments


No Documents were attached.

Please do not reply to this e-mail, as it will go to an unmonitored mailbox.



County Attorney's Office
2725 Judge Fran Jamieson Way
Building C, Room 308
Viera, Florida 32940

BOARD OF COUNTY COMMISSIONERS

TO: Jim Liesenfelt, County Manager
FROM: Morris Richardson, County Attorney 
SUBJ: Citizen Efficiency and Effectiveness Recommendation #2026055

CEER #2026055, titled *Public Records Requests Transparency*, was received by the County from Ms. Sandra Sullivan.

Citizen Statement:

Tranparency is indicative of good goverance. All Public Record Records (PRRs) ALREADY fullfilled under Sunshine are free to anyone that asks. Unfortunately, we do not know if someone has already done a records request for the information we want. It would save on staff time (for duplicating work), if all records requests fullfilled were online and searchable like Miami/Dade. Look at Miami/Dade with all their Public Records Requests online. Simply download the file for record. [https://miamidadecounty.govqa.us/WEBAPP/_rs/\(S\(ickxi44dtsqosvrp4a1xdoev\)\)/OpenRecordsSummary.aspx?view=1&sSessionID=](https://miamidadecounty.govqa.us/WEBAPP/_rs/(S(ickxi44dtsqosvrp4a1xdoev))/OpenRecordsSummary.aspx?view=1&sSessionID=)

Citizen Recommendation:

Subscribe to <https://granicus.com/product/govqa/> for public records requests online for Transparency and efficiency.

Staff Analysis:

This CEER recommends that Brevard County subscribe to the Granicus GovQA software (now known as Granicus Records Request Management). The recommendation does not identify a funding source or cite any increased efficiencies sufficient to offset the significant subscription costs. According to currently available information, for a jurisdiction the size of Brevard County, first-year costs generally range from \$450,000 to \$1,300,000, which includes implementation, while subsequent annual renewals typically settle between \$350,000 and \$800,000, with automatic annual price increases and data allotments that can result in additional fees if records exceed the allotted amount.

The CEER asserts that someone requesting public records from Brevard County “do not know if someone has already done a records request for the information we want.” That is not accurate, as a requestor may always inquire whether a previous request has been submitted for the same records. Moreover, as explained in more detail in the response to CEER #2026060, the County receives relatively few repeat records requests, with most requests being “unique” in nature (specific to a particular property, person, matter, occurrence, or transaction).

Making responses to previous records requests available online would require ensuring that all documents comply with the Americans with Disabilities Act, which can be a time-consuming and costly endeavor. Further, extra consideration would need to be given to review and redaction of documents if all fulfilled public records requests were made available to the public online. For example, the County routinely receives property-related records requests from property owners whose home address is exempt from public disclosure. An unredacted copy of the record may be given to the property owner, but it would need to be redacted before being made available to the public on the County’s website to prevent inadvertent disclosure of exempt records.

Moreover, statutory exemptions and provisions of confidentiality are extensive and change frequently. On one day a public record placed on the internet would meet the requirements of the law; however, on a later day, information contained in the same public record might be deemed confidential or exempt. This means that County staff would need to constantly review all the past public records responses placed on the internet for continued compliance with then-current law.

Finally, it should be noted that the County received the virtually identical CEER #2024038 from the same citizen in 2024 (less this year’s specific recommendation to purchase the Granicus GovQA software). The Board voted unanimously to reject the CEER.

Staff Recommended Action:

It is recommended that the Board of County Commissioners reject CEER #2026055 as it is inconsistent with the Board’s prior rejection of a virtually identical CEER submitted in 2024, and because it would not enhance the effectiveness and efficiency of County

Government as contemplated by Section 2.9.10 of the Brevard County Home Rule Charter.