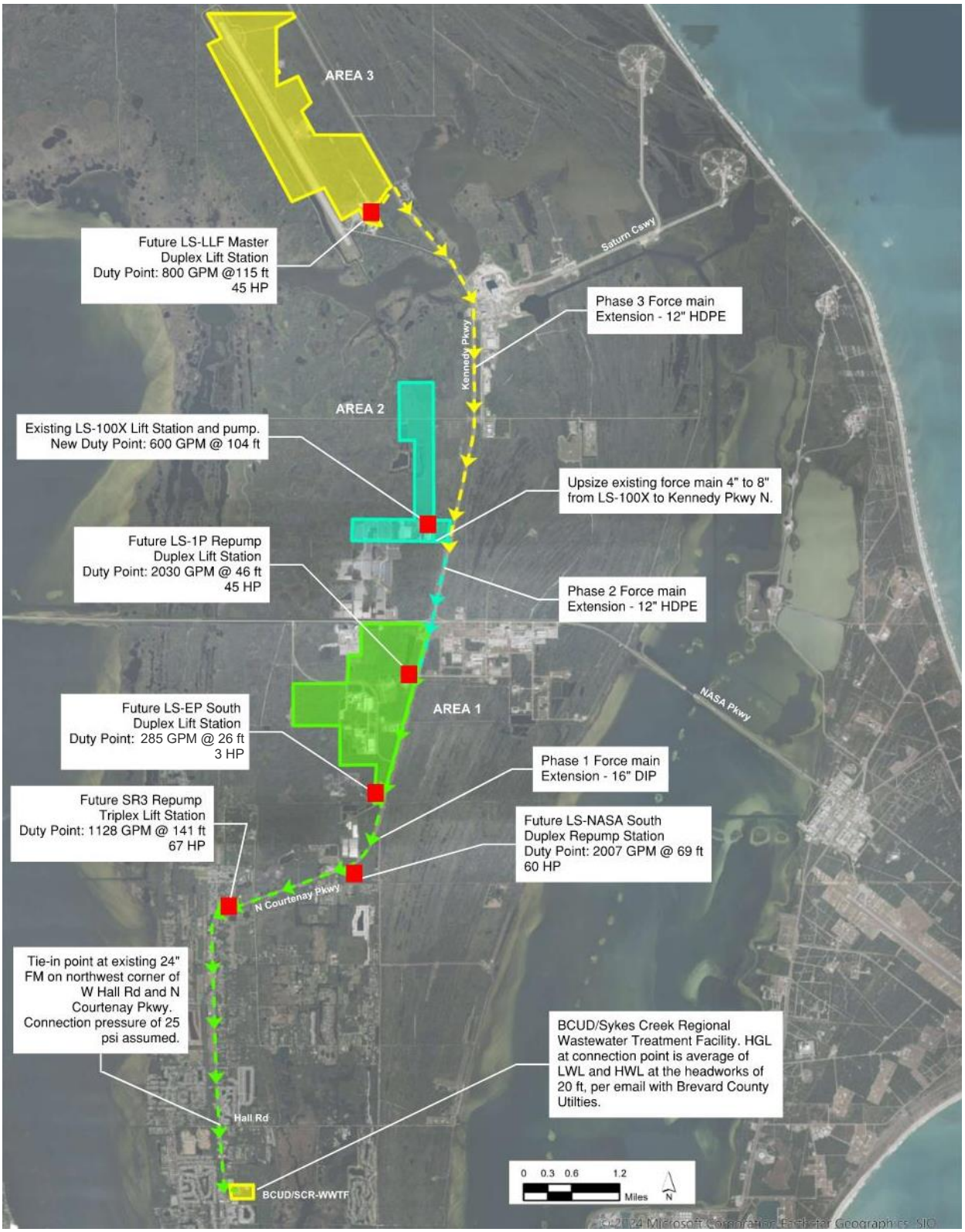Figure 4-1: Collection System Improvements