



Brevard County Fire Rescue



Timothy J. Mills Fire Rescue Center
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TO: Frank B. Abbate, County Manager

THRU: Matthew Wallace, Public Safety Director

FROM: Patrick Voltaire, Fire Chief

SUBJ: Citizen Efficiency and Effectiveness Recommendation (CEER) #2024015

DATE: 04/01/2024

CEER #2024015 was received by the County from Mr. Richard Webb.

Citizen Statement:

Retired Hialeah Fire Chief Paul DeYoung reduced Rescue response time and reduced cost. More than 10 years ago he put one more person on the rescue truck (this preserved their insurance A rating) and quit rolling a fire truck to every rescue call. I had multiple calls for rescue accompanied by a gang of un-needed fire fighters. The 911 call center can discover the rare cases where a full complement of personnel is needed.

Citizen Recommendation:

Save wear & tear on equipment. Save fuel. Reduce personnel. Stop featherbedding (mission creep).

Staff Analysis:

A firetruck doesn't always accompany an ambulance in every emergency within Brevard County Fire Rescue.

Emergency response protocols may vary depending on the nature of the incident and the specific needs of the situation. In September of 2002, BCFR implemented Pro-QA. Pro-QA is a process that guides our emergency vehicle dispatchers through an algorithm while collecting vital information from the caller. Pro-QA obtains the patient's condition, from that information an appropriate level shall be dispatched. If needed, Pro-QA instructs the caller with industry approved protocols, such as bystander cardio-pulmonary resuscitation (CPR), safe positioning, etc., while the appropriate response is enroute. This process will take less than 30 seconds typically, a pre-alert will be sent to have crews moving toward their respective apparatus.

Call levels are listed as the following:

Alpha: Ambulance only

Bravo: Ambulance with lights and sirens, and Engine driving with normal traffic

Charlie: Ambulance and Engine both lights and sirens.

Over the last two years Brevard County has doubled our survivability rates of cardiac arrest patients. This is accomplished by having a minimum of 5 people on the scene (ambulance and fire truck) to manage a patient's airway, perform chest compressions, administer drugs, analyze the heart rhythm utilizing an ECG, and one person for information gathering and transport preparation.

Staff Recommended Action:

It is recommended that the Board of County Commissioners reject the recommendation as BCFR has already implemented Pro-QA.

Fire Rescue will continue to utilize the PRO-QA system to prioritize emergency calls and ensure that the proper number of responders arrive on scene to aid the citizens and visitors of Brevard County.

Recommendation Details

Contact Information

Full Name:	Richard Webb	Email Address:	webb4brevard@gmail.com
Mailing Address:	3184 Lago Vista Dr Melbourne fl 32940	Alt Email Address:	webb4brevard@gmail.com
		Phone Number	321-480-5514
Group/Organization	Election Integrity Coalition	Recommendation Information	

Recommendation Title: Stop Sending Ladder Trucks To Heart Palpitations

Areas Affected: Rescue

Department: FIRE RESCUE DEPARTMENT

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Problem Description:

Save wear & tear on equipment.
Save fuel.
Reduce personnel.
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Recommendation Description

Attachments

There are no attachments for this recommendation.

Administrative Action

Evaluation

Recommendation Timeline

User	Status	Date	Remarks
CEER WebUser	Citizen Submitted	Dec 16, 2023	
Karen Conde	Department Assigned	Dec 20, 2023	FIRE RESCUE DEPARTMENT Assigned

Awaiting action from department director