



BOARD OF COUNTY COMMISSIONERS

Information Technology Department

2725 Judge Fran Jamieson Way

Building C, Room 203

Viera, Florida 32940

P: 321.617.7395

Inter-Office Memo

TO: Frank Abbate, County Manager
FROM: Vicki Rose, Lean Six Sigma Master Black Belt
DATE: January 4, 2024
SUBJECT: Travel and Registration Fee Lean Six Sigma World Conference

I am writing to request your approval to attend the upcoming Lean Six Sigma World Conference, scheduled to take place March 20 – 21, 2024 in Orlando, FL. Registration for the event is \$1095 with minimal travel costs and no overnight stays.

The Lean Six Sigma World Conference is a renowned annual gathering of Lean Six Sigma professionals across industries. It brings together experts, thought leaders and innovators from around the world.

This conference includes a lineup of distinguished speakers, including local experts Mark Nappi, Dr Katie Kosak, Bonnie Stone and Tres Bishop from Boeing, NASA, a.i. solutions and Florida Atlantic University in Titusville, Kennedy Space Center and Fernandina Beach, FL.

I also plan to attend several workshops with an emphasis on how to create a Lean culture and achieve lasting results. The scheduled sessions as well as networking opportunities provide the potential to learn from others who have achieved success and gain insights that may benefit the county.

☒ Approved ☐ Denied

Frank Abbate, County Manager

1/8/24
Date

RECEIVED

JAN - 4 2024

County Manager's
Office

TRAVEL REQUEST

BREVARD COUNTY, FLORIDA

BOARD OF COUNTY COMMISSIONERS

(FOR ALL OVERNIGHT ABSENCES FROM HOME, CLASS A, B TRAVEL AND ALL PRE-REGISTRATION FEES)

NAME AND TITLE (ONE TRAVELER PER FORM)

DEPARTMENT, MAIL STOP NUMBER AND PHONE NUMBER

Vicki Rose

Information Technology

DESTINATION (CITY AND STATE)

BUS AREA - COST CTR - GL ACCT

IS COUNTY TO RECEIVE REIMBURSEMENT

Orlando, FL

5011 389112 5540400

(SOURCE: STATE, GRANT, ETC.)

AMOUNT/PERCENT

PURPOSE OF TRIP

Lean Six Sigma World Conference

CONFERENCE/SEMINAR DATE AND TIME

TRAVEL DEPARTURE AND RETURN DATE AND TIME

FROM DATE 3/20/24 TIME 8 am A.M. OR P.M.

DEPARTURE DATE 3/19/24 TIME 12 pm A.M. OR P.M.

TO DATE 3/21/24 TIME 5 pm A.M. OR P.M.

RETURN DATE 3/21/24 TIME 6 pm A.M. OR P.M.

ESTIMATE OF TRAVEL EXPENSES

(TO BE COMPLETED BY DEPARTMENT)

\$ 1095.00 REGISTRATION FEE: (ATTACH PROGRAM/AGENDA)

TRANSPORTATION:

\$ 0.00 AIRLINE

\$ 74.64 PRIVATE VEHICLE - MAP MILES
111.4 mi @ .67 CENTS A MILE

\$ COUNTY VEHICLE (GAS, ETC.)

\$ 0.00 CAR RENTAL OR TAXI

\$ 72.00 MISCELLANEOUS: (PARKING, TOLLS, OTHER)

(SPECIFY EXPENSE AND AMOUNT)

\$15

\$57 Parking (\$19/day)

\$ LODGING: @\$

☒ SINGLE ROOM ☐ DOUBLE ROOM

☐ OTHER:

SHARED ACCOMMODATIONS:

(INDIVIDUAL'S NAME)

\$ 91.00 MEALS: (NOT PROVIDED BY REGISTRATION FEES)

BREAKFAST 2 NO. OF MEALS \$6.00

LUNCH 2 NO. OF MEALS \$11.00

DINNER 3 NO. OF MEALS \$19.00

\$ PER DIEM:

NUMBER OF QUARTERS @ \$ /QUARTER

(CAN NOT BE USED IF CLAIMING ACTUAL LODGING AND MEALS)

CHECK ADVANCE REQUEST

(TO BE COMPLETED BY DEPARTMENT)

REGISTRATION FEE

FOR FINANCE USE ONLY

PAYABLE TO:

DATE DUE

P.O. #

☐ SEND CHECK IN COURIER TO MAIL STOP

☐ MAIL CHECK TO VENDOR

☐ INTEND TO USE PURCHASING CARD

DATE PAID

LODGING

CONFIRMATION #

P.O. #

PAYABLE TO:

DATE PAID

☐ SEND CHECK IN COURIER TO MAIL STOP

☐ INTEND TO USE PURCHASING CARD

\$ OTHER

P.O. #

PAYABLE TO: (MEALS, PER DIEM, ETC.)

DATE PAID

☐ SEND CHECK IN COURIER TO MAIL STOP

\$ TOTAL OF ADVANCE PAYMENTS

APPROVAL OF TRIP AND ESTIMATED EXPENSES

**** PRE-APPROVED BUDGET SHEET ATTACHED **** (Circle) YES NO

TRAVELER'S SIGNATURE

DATE

DIRECTOR'S SIGNATURE

DATE

COUNTY MANAGER/DEPUTY MANAGER/
ASSISTANT COUNTY MANAGER SIGNATURE

DATE

Approval of vehicle mileage, meals, and parking/tolls for Vicki Rose's stay in Orlando for the Lean Six Sigma World Conference. Hotel stays were paid by Vicki.

County Manager Approval:

\$1332.64 TOTAL OF ALL ESTIMATED EXPENSES

PREPARED BY VICKI

22ND LEAN SIX SIGMA ANNUAL WORLD CONFERENCE

Wyndham Lake Buena Vista Resort
Lake Buena Vista, FL USA
March 20-21, 2024

REGISTRATION

Badge Pick Up – Solar Foyer

Tuesday, March 19, 2024: 7 AM-10 AM; 3 PM-5 PM
Wednesday, March 20, 2024: 7 AM-10 AM; 3 PM-5 PM
Thursday, March 21, 2024: 7 AM-12 PM

Gift Distribution:

Monday-Thursday: 1 PM-3 PM

LEAN SIX SIGMA YELLOW BELT CERTIFICATION WORKSHOP

Tuesday, March 19, 2024; 9 AM-4 PM; Rock Lake
Upon successful completion of this workshop, participants will be
Lean Six Sigma Yellow Belt certified and will receive 0.7 CEU.
Don Johnston, Director, Getzler Henrich & Associates LLC,
Titusville, FL, USA
Bonnie Stone, Industrial Engineer, a.i. solutions, Kennedy
Space Center, FL, USA

EXHIBITS

Horizon Ballroom 4-8

Exhibit Dates: March 20-21, 2024

Exhibit Hours: Wednesday: 9 AM-4 PM &

Thursday: 9 AM-1 PM

Exhibit Setup: Tuesday, March 19: 3 PM-5 PM

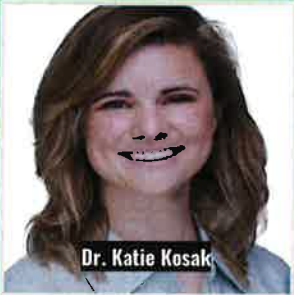
WhoVa Link:

https://whoVa.com/portal/webapp/ilwc_202403/
Invitation code: **ISLSS2024**

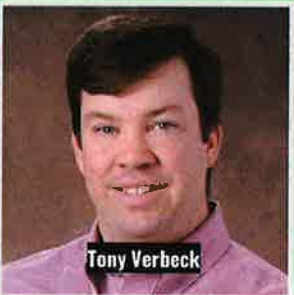
MARCH 20, 2024 - WEDNESDAY MORNING



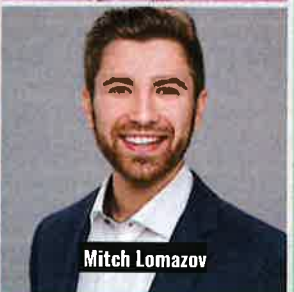
David Larsen



Dr. Katie Kosak



Tony Verbeck



Mitch Lomazov

LSS TRACK 1 – KEYNOTE Breakthrough Results Using Lean Six Sigma

Horizon Ballroom 4-8

8:15 AM–8:30 AM

Opening Remarks

David Larsen, PSP, PMP, LSSMBB; Chair, 2024 Lean Six Sigma World Conference

8:30 AM–9:05 AM; #LSS-011

Boeing Starliner Uses Lean to Lift off to the International Space Station

Mark Nappi, Vice President and Program Manager, Boeing Commercial Crew Program, Boeing,
Titusville, FL, USA

9:05 AM–9:40 AM; LSS-012

Resolving the Big Lean Six Sigma Blindspot!

Dr. Katie Kosak, NASA Ionization Radiation Physicist, a. i. solutions, Inc., Kennedy Space Ctr., FL,
USA

Co-Speaker: **Bonnie Stone**, Industrial Engineer, a. i. solutions, Inc., Kennedy Space Center, FL, USA

9:40 AM–10:15 AM; LSS-013

Learn How J&J Uses Process Mining to Amplify and Accelerate Lean Six Sigma

Tony Verbeck, Sr. Director Service & Continuous Improvement,
Johnson & Johnson, Miami, FL, USA

10:15 AM–10:40 AM; Coffee Break - Horizon Ballroom 4-8

LSS TRACK 2 – KEYNOTE Lean Six Sigma Across Generations

10:40 AM–11:15 AM; LSS-021

Putting the AI in DM-AI-C

Don Johnston, Director, Getzler Henrich & Associates LLC, Titusville, FL, USA

11:15 AM–11:50 AM; LSS-022

Bridging the Generational Gap in the Workplace

Mitch Lomazov, Executive Director of Client Development,
EXCELLence Performance, Sarasota, FL, USA

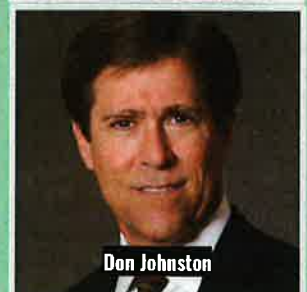
12:00 PM -1:15 PM; LunchBreak - The Lakeview Restaurant



Mark Nappi



Bonnie K. Stone



Don Johnston

22nd ANNUAL LEAN SIX SIGMA WORLD CONFERENCE

MARCH 20, 2024 - WEDNESDAY AFTERNOON

LSS TRACK 3 AI Driven Lean Six Sigma and Innovation	LSS TRACK 4 Leveraging Lean Six Sigma Synergy	LSS TRACK 5 Lean Six Sigma for Sustaining the Gains
<p>1:15 PM–1:50 PM: #LSS-031</p> <p>Leveraging Artificial Intelligence for Lean Six Sigma</p> <p>Kimberly A. Watson-Hemphill, President, Firefly Consulting, Austin, TX, USA</p>	<p>1:15 PM–1:50 PM: #LSS-041</p> <p>Connecting the Dots from Lean to Six Sigma</p> <p>Russ R. Aikman, LSS Program Manager, TMAC/The University of Texas at Arlington, Dallas, TX, USA</p>	<p>1:15 PM–1:50 PM: #LSS-051</p> <p>Keeping the Gains: Strategies for Sustaining Results</p> <p>Tawana Gardner, Principal Consultant, Aim for Change, LLC, Clearwater, FL, USA</p>
<p>1:50 PM–2:25 PM: #LSS-032</p> <p>The AI-Driven Future of Lean Six Sigma for Industry 4.0: A Hybrid Approach</p> <p>David J. Patrishkoff, Adjunct Professor, Nova SE University, SUNY Polytechnic Institute, Kettering University, Orlando, FL, USA</p>	<p>1:50 PM–2:25 PM: #LSS-042</p> <p>How to Unlock OPEX Using the Synergy Between VSM and KM</p> <p>Dr. Cynthia J. Young, Founder/CEO, CJ Young Consulting, LLC, Chesapeake, VA, USA</p>	<p>1:50 PM–2:25 PM: #LSS-052</p> <p>Agile Integration: LSS Methodologies for Lasting Excellence</p> <p>Abbigail Meah-Ali, Manager, Construction Services, The National Gas Company of Trinidad and Tobago, Couva, Trinidad and Tobago</p>
<p>2:25 PM–3:00 PM: #LSS-033</p> <p>Innovating Quality: Integrating AI-ChatGPT with Operational Excellence and Lean Six Sigma</p> <p>Dr. John Ngo, Founder & President, John&Partners, Houston, TX, USA</p>	<p>2:25 PM–3:00 PM: #LSS-043</p> <p>Leveraging G Charts for Quality Improvement</p> <p>Keith Chastain, MSQA, CMBB, CQE, Senior Performance Improvement Project Manager, BayCare Health System, Clearwater, FL, USA</p>	<p>2:25 PM–3:00 PM: #LSS-053</p> <p>Sustainability of Lean Six Sigma Gains: Best Practices for Long-Term Excellence</p> <p>Dr. Mohammad Al-Rifai, Continuous Improvement Manager, SunOpta, Mechanicsburg, PA, USA</p>
3:00 PM–3:20 PM: Coffee Break – Horizon Ballroom 4-8		

CHAMPAGNE NETWORKING

3:20 PM–4:40 PM: Horizon Ballroom 4-8

New to the conference this year, attendees will have the opportunity to network with the conference speakers and interact with fellow attendees at the same time. The speaker will be facilitating a table topic discussion in a group setting providing an excellent opportunity for knowledge exchange. Attendees will get a chance to sign up for up to four table topics using the online registration form.

Speakers will be positioned at tables around the room. To start the event, attendees will join the first table topic they signed up for. After a brief introduction, the speaker will facilitate a conversation and lead a discussion on their topic. After a 20-minute round, then it's on to the next table for a total of four rounds! Best of all, discussions can be continued throughout the conference!

<p>#LSS-061</p> <p>Process Mining</p> <p>Angel Rivera, Director, J&J Global Services Process Engineering, Johnson & Johnson, Miramar, FL, USA</p>	<p>#LSS-071</p> <p>Visual Tools for Lean Six Sigma</p> <p>Bonnie Stone, Industrial Engineer, & I. solutions, Inc., Merritt Island, FL, USA</p>	<p>#LSS-081</p> <p>Kahoot! Game on "Lean Six Sigma Pioneers"</p> <p>Dave Harry, CEO, Process Whisperer® Consultants LLC, Greeneville, TN, USA</p>	<p>#LSS-091</p> <p>Human Connection</p> <p>Captain Matthew B. Schwab, CEO, The Inner Voyager, Tampa, FL, USA</p>
<p>#LSS-062</p> <p>Lean Six Sigma Success Stories: Excellence in Action</p> <p>Adam Gilley, Financial Consultant, Intuit, Orlando, FL, USA</p>	<p>#LSS-072</p> <p>How You Can Apply AI Today</p> <p>Don Johnston, Director, Getzler Henrich & Associates LLC, Titusville, FL, USA</p>	<p>#LSS-082</p> <p>Aiding LSS Projects with Employee Surveys</p> <p>John A. Goodman, Vice Chairman, Customer Care Measurement & Consulting (CCMC), Washington, DC, USA</p>	<p>#LSS-092</p> <p>AI Meets Lean Six Sigma: The Path to Innovation</p> <p>Kimberly A. Watson-Hemphill, President, Firefly Consulting, Austin, TX, USA</p>

22nd ANNUAL LEAN SIX SIGMA WORLD CONFERENCE

MARCH 21, 2024 - THURSDAY MORNING

<p>LSS TRACK 10 Enhancing Lean Six Sigma Through Data Insights</p> <p>8:00 AM–8:10 AM - Opening Remarks</p> <p>8:10 AM–8:45 AM; #LSS-101 Get a "Two-Fer" by Fixing Joint Employee/Customer Problems John A. Goodman, Vice Chairman, Customer Care Measurement & Consulting (CCMC), Washington, DC, USA</p> <p>8:45 AM–9:20 AM; #LSS-102 The Future of RCA: Machine Learning-Driven Root Cause Discovery Karina Dubé, EngineRoom Product Manager, MoreSteam, Powell, OH, USA</p> <p>9:20 AM–9:55 AM; #LSS-103 Bayesian Machine Learning for Bird Call Identification in Soundscape Analysis Dr. Hossein Karakani Masoumi, Senior Institutional Researcher, University of Pretoria, Pretoria, South Africa</p>	<p>LSS TRACK 11 Game-Based Learning for Lean Six Sigma</p> <p>8:00 AM–8:10 AM - Opening Remarks</p> <p>8:10 AM–8:45 AM; #LSS-111 Play to Learn: Game-Based Learning for Lean Six Sigma Practitioners Ken Robinette, VP of Business Development, MoreSteam, Powell, OH, USA</p> <p>8:45 AM–9:20 AM; #LSS-112 Planting Seeds for Success through Customized Lean Six Sigma Training Lance Mansell, Continuous Improvement Manager, Four Seasons Produce, West Lawn, PA, USA</p> <p>9:20 AM–9:55 AM; #LSS-113 Lessons from the Beer Game: Macro-Level Flow in an End-to-End Supply Chain J. Chris White, President, Twilight Training LLC, Rockwall, TX, USA</p>	<p>LSS TRACK 12 Engaging and Involving Your People</p> <p>8:00 AM–8:10 AM - Opening Remarks</p> <p>8:10 AM–8:45 AM; #LSS-121 Beyond Data-Processing the Improvement of Human Connection in Business Captain Matthew B. Schwab, CEO, The Inner Voyager, Tampa, FL, USA</p> <p>8:45 AM–9:20 AM; #LSS-122 People - Key to Quality Management Principles Deborah A. Barnes, Chief Systems Engineer, SAIC, Silver Spring, MD, USA</p> <p>9:20 AM–9:55 AM; #LSS-123 Lean Six Sigma in a Higher Education Institution: An Action Research Project Tres Bishop, Instructor, Florida Atlantic University, Fernandina Beach, FL, USA</p>
9:55 AM–10:15: Coffee Break - Horizon Ballroom 4-8		
<p>LSS TRACK 13 Creating High Functioning Leaders</p> <p>10:15 AM–10:50 AM; #LSS-131 9 Things Great Leaders Say Every Day for Continuous Improvement Professionals Mark Cichonski, Director, Program Delivery, Allwyn, Charlotte, NC, USA</p> <p>10:50 AM–11:25 AM; #LSS-132 What do Continuous Improvement and the Struggle for Weight Loss Have in Common? Kevin Clay, President & CEO, Six Sigma Development Solutions, Inc., Pensacola Beach, FL, USA</p> <p>11:25 AM–12:00 PM; #LSS-133 Process Intelligence (PQ): The Key to Building High Functioning Leaders Scott Favreau, Business Process Consultant, Competitive Solutions, Inc., Alpharetta, GA, USA</p>	<p>LSS TRACK 14 Life in the Fast Lane: Turbocharging Results</p> <p>10:15 AM–10:50 AM; #LSS-141 Supercharged 10X Returns: Hypertuning Your Deployment for World Class Results Robert B. Tripp, President & Owner, Argo, LLC, Greenfield, IN, USA</p> <p>10:50 AM–11:25 AM; #LSS-142 Integrating Continuous Improvement Across the Organization for Greater Impact Daniel Messina, Continuous Improvement Leader, ABB Inc, Prairie Village, KS, USA</p> <p>11:25 AM–12:00 PM; #LSS-143 Process Alignment: Bringing Systems Thinking to Process Design Doug Von Feldt, Engagement Executive, AlignOrg Solutions, Lawrence, KS, USA</p>	<p>LSS TRACK 15 Digital Transformation and Innovation in Lean Six Sigma</p> <p>10:15 AM–10:50 AM; #LSS-151 The Lean Canvas Revolution: Igniting Business Success in the Digital Age Dave Harry, CEO, Black Belt Trainer, University Professor, Process Whisperer® Consultants LLC, Greeneville, TN, USA</p> <p>10:50 AM–11:25 AM; #LSS-152 Digital Passport: Creating a Green Belt Dashboard to Increase Success Thomas V. Lease, Sr. Chief Engineer, NGC, Cookeville, MD, USA</p> <p>11:25 AM–12:00 PM; #LSS-153 Leveraging Lean Six Sigma and Technology Integration for Self-Funding Projects Lauren A. Hisey, Founder, Master Black Belt, Trainer, Lauren Hisey Consulting, Holly Springs, GA, USA</p>
12:00 PM -1:15 PM: LunchBreak - The Lakeview Restaurant		

22nd ANNUAL LEAN SIX SIGMA WORLD CONFERENCE

MARCH 21, 2024 - THURSDAY AFTERNOON

LSS TRACK 16 New Lean Six Sigma Tools and Techniques	LSS TRACK 17 Culture Matters – What's Yours?	LSS TRACK 18 Healthcare in Lean Six Sigma for Better Living
1:15 PM–1:50 PM; #LSS-161 Tools, Culture, and Governance: The Challenge of Balance Mike Boyte, Business Advisor, TMAC, Allen, TX, USA	1:15 PM–1:50 PM; #LSS-171 Transforming Your Business is Transforming Your Mindset Cynthia Long, Continuous Improvement Change Leader, Intuit, Carlsbad, CA, USA	1:15 PM–1:50 PM; #LSS-181 Implementing Lean Daily Management System at Nuvance Health Krista Antonowicz, Lean Facilitator, Nuvance Health, New Milford, CT, USA
1:50 PM–2:25 PM; #LSS-162 New Tool – Applying A Production Cultural Biorhythm in DMAIC Dr. Karen E. Schmah, Professor of Practice in Engineering Management (retired), Florida International University, Fairfield, OH, USA	1:50 PM–2:25 PM; #LSS-172 Culture Transformation KPI and Metrics Development Ramya Venkataraman, Director, Continuous Improvement, Exact Sciences, Cupertino, CA, USA	1:50 PM–2:25 PM; #LSS-182 Harmonizing Voices in Healthcare: A Jungian Coaching and Lean Approach Constantin Stan, Director, ENVISO SRL, Bucharest, Romania
2:25 PM–3:00 PM; #LSS-163 Enterprise Process Management: Changing the Way We Work Kirk Nicholas, CEO, Blue Choctaw Consulting, Loudon, TN, USA	2:25 PM–3:00 PM; #LSS-173 Cultivating and Sustaining a Culture of Continuous Improvement: Bridging the Gap Sundeep Boinpally, CEO, Lean365, Georgetown, TX, USA	2:25 PM–3:00 PM; #LSS-183 12 Organizational Sociocharacteristics to Consider During Transformations Mohamed Saleh, CEO and Founder, Vizibility LLC, Windsor Locks, CT, USA
3:00 PM–3:15 PM; Coffee Break - Horizon Ballroom 4-8		

LSS TRACK 19 Unleashing the Power of Lean for Business Transformation	LSS TRACK 20 Maximizing Success by Initiating Lean Six Sigma
3:15 PM–3:50 PM; #LSS-191 Accelerating Lean Transformation: Unleashing the Power of Kaizen Events Kirsten Gallagher, Owner / Founder, Kaizen Ninja & KG CI Consulting, Simpsonville, SC, USA	3:15 PM–3:50 PM; #LSS-201 Embedding Change Management Into Continuous Improvement Initiatives Melissa L. Sherman, Sr. Continuous Improvement Consultant, Consumers Energy, Whitehall, MI, USA
3:50 PM–4:25 PM; #LSS-192 How to Soar with Lean Principles Steven Schuelka, Associate Professor, CSUDH, Crown Point, IN, USA	3:50 PM–4:25 PM; #LSS-202 Building High-Performing Organizations Luis G. Morales, Cybersecurity Program Manager, Genuine Parts Company, Sandy Springs, GA, USA
4:25 PM–5:00 PM; #LSS-193 The Toyota Production System Nicole Snurkowski, CEO, Innovative Transformations, Farmingdale, NY, USA	4:25 PM–5:00 PM; #LSS-203 Small Organization, Big Impact: Initiating Lean Six Sigma Gurpreetsingh Saini, Sr. Advanced Quality Planning Engineer, Molex LLC, Naperville, IL, USA
LSS TRACK 21 - End Keynote	
5:00 PM–5:35 PM; #LSS-211 Proven Ways to Avoid the Top Transformation Mistakes Adam M. Ward, Coach, AdzMikd, Plain City, OH, USA	