

## Horst, Rachel

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**From:** CEER@brevardfl.gov  
**Sent:** Sunday, January 25, 2026 4:48 AM  
**To:** Horst, Rachel  
**Subject:** A new CEER Recommendation has been submitted as ID #2026032

### Recommendation # 2026032

Dear CEER Administrator,

Speak Up Brevard Recommendation ID #2026032 has been submitted. Please login to the CEER Application to start the recommendation evaluation workflow.

#### Contact Information:

##### Group/Organization

**Name** Angela Grubius  
**Address** 3824 Pinewood Dr Ne, Palm Bay FL 32905  
**Phone** (321) 408-2805  
**Email** Star101014@hotmail.com  
**Alternate Email**

#### Recommendation Information:

**Recommendation ID** 2026032  
**Recommendation Title** How to get help with my energy bill  
**Areas Affected**  
**Department Affected**  
**Current problem** I need help with my electricity bill  
**Recommendation** Na  
**Attachments** No Documents were attached.

Please do not reply to this e-mail, as it will go to an unmonitored mailbox.



**Housing and Human Services**  
2725 Judge Fran Jamieson Way  
Building B, Suite 103  
Viera, Florida, 32940

BOARD OF COUNTY COMMISSIONERS

**TO:** Jim Liesenfelt, County Manager

**THRU:** Jill, Hayes, Assistant County Manager

**FROM:** Juanita D. Jackson, Director Housing and Human Services Department

**SUBJ:** Citizen Efficiency and Effectiveness Recommendation #2026032

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CEER #2026032, titled How to get help with my energy bill, was received by the County from Angela Grubius.

**Citizen Statement:**

I need help with my electricity bill.

**Citizen Recommendation:**

N/A

**Staff Analysis:**

This is not a citizen recommendation for efficiency and effectiveness. This is a request for services. Brevard County Housing and Human Services administers Low Income Home Energy Assistance Program (LIHEAP), a federally funded program designed to assist eligible low-income households with their home energy costs.

Housing and Human Services has contacted the citizen via telephone to assess her situation and subsequently provided follow-up via email, including a link to the Florida Commerce PROMISE system to apply for LIHEAP assistance.

**Staff Recommended Action:**

It is recommended that the Board of County Commissioners reject CEER #2026032 as it is a service request rather than a recommendation.